

Frequently Ask Question (FAQs)

1. How to be a Maybank PW customer?

Customers will need to sign up by opening a new Prestige Current Account with a minimum balance of USD25,000 and is required to maintain an ongoing balance of the same amount of USD25,000. If the balance falls below USD25,000, the customer will be charged USD20 per month.

2. What is the Maybank Premier Wealth” Campaign?

The “Maybank Premier Wealth” campaign is a deposit promotional campaign targeted at the Premier Wealth segment. This campaign will be run in the form of complimentary gift voucher of USD150.00 for new Premier Wealth customers as well as existing Premier Wealth customers who refer their family members or friends to sign up for a new Prestige Current Account within promotion period.

3. When is the PW Campaign period?

The Campaign will be valid from 1 August to 31 December 2016.

4. Who is eligible to join the Campaign?

All new PW customers who opened the Prestige Current Account with a minimum opening amount of USD25,000 and existing PW customers who maintain a minimum balance of USD25,000 and refer new PW customers to open a PW account with Maybank. Maybank staff can participate in the campaign by referring new PW customers, but are not eligible to receive the complimentary gift voucher.

5. What are the benefits of PW Campaign?

The new PW customers who opened the Prestige Current Account or existing PW client who refer new PW customers during the Campaign period will receive special complimentary voucher worth USD150 each, of the following choices:

- Fine dining treat (Dining Extravaganza)
- Luxurious spa gift (Relax and Rejuvenate)
- Designer shopping spree (Passion for Passion)
- Healthy lifestyle rewards (Fit & Healthy)

6. I am currently a PW customer with Maybank. If I refer one new PW customer, will I be entitled to join the PW Campaign?

Yes, you are entitled to enjoy the same privilege as the new PW customer, i.e. receiving the complimentary voucher worth USD150, as long as you maintain a minimum balance of USD25,000 in your Prestige Current Account.

- 7. I am not a PW customer but I would like to refer a new PW customer to Maybank, will I be entitled to join the PW Campaign?**

No, unfortunately, you will not be entitled to join the PW Campaign. Please do sign up for our new Prestige Current Account now and enjoy the benefits of our PW Campaign.

- 8. I am currently a PW customer and I had referred 2 new PW customers, will I get 2 complimentary vouchers?**

Yes, if you refer 2 new PW customers, you will be given 2 special complimentary vouchers. There is no limit to the number of referrals as long as both you and your referral meet the eligibility requirements and qualifying criteria.

- 9. I am currently a PW customer and I had referred my friend name Sopheak to be a Maybank PW customers. My friend Sopheak then referred another new PW customer to Maybank. So will I get 2 complimentary vouchers?**

You will enjoy only your own direct referral, so only 1 complimentary voucher.

- 10. I am a Maybank staff and I have just signed up to be PW customer. Am I entitled to enjoy the PW promotion?**

No, you are not eligible to receive the complimentary gift voucher.

- 11. I am currently a Maybank staff and I had referred my brother to sign up the Prestige Current Account to be a PW customer, will my brother enjoy the PW Campaign?**

Yes, your brother is entitled to the PW Campaign benefits provided he meets all the eligibility requirements and qualifying criteria.

- 12. Can the usage of the USD150 Voucher be split more than one time or single spend?**

The USD150 Voucher is valid for one time use only. So please maximize and enjoy the benefit at one go.

- 13. What is the validity of the voucher?**

The validity of the Voucher varies from merchant to merchant. Please refer to the Voucher for more details.

- 14. If I want to know more details about the PW Campaign, whom can I contact?**

For more information, you can contact our team at 098/099 888 028 or visit our Maybank Premier Wealth (at Maybank Tower or BKK1) or visit a Maybank Branch near you.