

Terms & Conditions

Lucky Draw Program:

- This promotion is opened to all Maybank customers who sign up for the Maybank Visa DebitPicture Card, with a minimum spend of USD10, then they will be qualified to stand a chance to win Lucky Draw prize of USD100 cash during this promotion period.
- Usage of the Maybank Visa Debit Picture Card with minimum expense of USD10 is required to enable participation in the Lucky Draw.

Promotion Period:

- The promotion commences from 5 March to 30 June 2016, both dates inclusive.

Prizes:

- There will be 4 prizes in total, from March till June 2016.
- Prize of USD100 cash each.
- The prize will be credited to the winner's Maybank account after the lucky draw result is officially announced.

Winner Selection:

- One Lucky draw selection will be held at every month-end of March, April, May, and June, 2016, at the Maybank Tower or any other Maybank branch.
- The Lucky draw winner will be selected randomly and electronically.
- The result of the lucky draw selection will be announced publically through Maybank Facebook Page or any other channel(s) that Maybank may deem as suitable.
- The winner will be informed through his phone number or email by his/her home branch.
- The prize is not transferable to another person.

Qualifying Mechanics:

- Sign up for Maybank Visa Debit Picture Card.
- Spend at least USD10 with the Maybank Visa Debit Picture Card.

General Terms and Conditions

- By participating with this Promotion, the Cardholders agree to be bound by these terms and conditions and the decisions of the organizers and judges.
- By participating with this promotion, cardholder is agreeable to access MCP website at www.maybank2u.com.kh on regular basis to view the terms and conditions and to ensure that they are kept-up-to-date with any changes or variations made to the terms and conditions.
- The records of transactions maintained by MCP and the final list of the Winners selected shall be deemed final and conclusive.
- Maybank reserves the rights to select additional Winner(s) to substitute any Winner(s) who may be ineligible or disqualified for any other reason whatsoever throughout the promotion period.
- Maybank's decision on all matters relating to this Promotion shall be deem final, conclusive and binding and shall not be obliged to give any reasons or enter into any correspondence with any person(s) on any matter concerning this Promotion.
- Maybank reserves the right to publish and display the names, photograph and/or audio video of the Winners in any mass media or marketing materials for advertising and publicity purposes without compensation and consent from the Winners.
- The Winners shall not be entitled to any other forms of compensation, benefits or substitution in any form whatsoever in lieu of the Prizes.

- Maybank reserves the right to forfeit the Prizes awarded if the Winners do not comply with any of the terms and conditions herein.
- Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Promotion earlier in whole or in part, or to vary, delete or add any of the terms and conditions herein at any time by giving 21 days prior notice provided via maybank2u or any other channel(s) that Maybank may deem as suitable.
- These terms and conditions are governed by the laws of Cambodia.

FAQ

How can I join the Lucky Draw Promotion Program?

Sign up for a Maybank Visa Debit Picture Card and spend at least USD10 with the Visa DebitPicture Card.

How many lucky draw entries will I get if I spend more than USD10?

Each Visa Debit Picture Card signed up will be allocated one lucky draw entry.

If I only sign up and not spend any money through the picture card, will I be able to join the lucky draw program?

No.

How can I know if I am the winner of the lucky draw?

The winner will be contacted directly through phone number or email. The result of the lucky draw selection will be announced publically on digital channels of Maybank including Maybank, Facebook, or any other channel(s) that Maybank may deem as suitable.

When will the lucky draw selection be done?

Every month end of March, April, May and June, 2016.

Can staff and family members participate in the lucky draw program?

Only staffs are not eligible to participate.

Can I change the picture on my Card whenever I want?

Yes, during official working hours.

How much do I have to pay if I change to another picture card after a couple months?

USD12 every time you change to another Visa Debit Picture Card.

Will I be charged USD12 every year for my Visa Debit Picture Card?

No, it's only 8\$ annually if you not change to another Visa Debit Picture Card.

If I don't like the quality of printing on Visa Debit Picture Card, can I request to change the card?

Yes, if poor quality of the picture on the card caused by printing error. However, Maybank reserves the right to reject if the poor quality caused by the blur or poor quality picture.

Can I change to Cherry Card after I don't like my Visa Debit Picture Card anymore? How much do I have to pay?

Yes, you can. It costs only USD8 to change to Cherry Card.