Maybank2e Ezy Apply

FREQUENTLY ASKED QUESTIONS

1. What is Maybank2e Ezy Apply?

    Maybank2e Ezy Apply is a corporate onboarding platform designed for all companies to perform online submission of new application & maintenance request.

2. How does Maybank2e Ezy Apply work?

    Maybank2e Ezy Apply is a web-based application, which requires a browser via the Internet and is accessible at https://www.maybank2e.com.

3. How can my corporate benefit by using Maybank2e Ezy Apply?
    *   e- submission
    *   Paperless - Electronification of onboarding forms
    *   Built in system validation in e-form
    *   Seamless onboarding
    *   Faster turnaround time

4. Do I need to have a current account with Maybank?

    Yes, you need to have a current account with Maybank to use this service.

5. Who is eligible to register & sign up under Maybank2e Ezy Apply?

    Any business entity - sole proprietorship, partnership, association, private limited company or limited company that maintains at least one corporate current account with Maybank can sign up for this service.

6. Are the services available on weekend & public holidays?

    Yes. You can perform submission anytime 24/7 however please take note request will be attended on the next working day only.

7. Upon submission how soon will the bank contact me on status of application?

    Processing team will reach out to you within 24 hours upon final submission to the bank.

8. What are the type of maintenance requests I can perform under Maybank2e Ezy Apply?

    You can submit all Maybank2e related maintenance requests via Maybank2e Ezy Apply.

9. How do I check status of application after submission under Maybank2e Ezy Apply?

   You can perform an inquiry under Maybank2e Ezy Apply using application ID sent out to your registered email.

10. How many applications can I submit under Maybank2e Ezy Apply?

   There is no limit to number of application that can be submitted under Maybank2e Ezy Apply however you can only perform your next submission after your application has been attended (Status: Closed) by the bank.

11. Who can I contact for query on Maybank2e Ezy Apply?

   For onward query you may reach out to our Helpdesk team. Please refer "Contact Us" for Helpdesk contact information at country level.

12. What are the minimum system requirements to access Maybank2e Ezy Apply?

   This web application is supported by major versions of Microsoft Edge, Mozilla Firefox, Google Chrome, and Safari web browsers and best viewed in 1024x768 or higher screen resolutions.

13. How secure is Maybank2e Ezy Apply?

   Maybank2e Ezy Apply is secured to be used as access to client information is verified using M2E application ID retrieved from applicant email address & One Time password sent to applicant's registered mobile number.

14. What should I do if there is an unexpected logout from Maybank2e Ezy Apply?

   You may perform an inquiry under Maybank2e Ezy Apply using application ID sent out to your registered email to retrieve your previous application.

15. Can I save my application midway & complete it at later stage?

   Yes, you may save your application as draft anytime & continue your application at your convenience by performing Maybank2e status inquiry.