

## **M2E ez-Apply User Guide**

### **Maybank2E Regional Cash Management System Onboarding**

[How do I submit a new Maybank2E application via M2E ez-Apply?](#)

[How do I submit Maybank2E Maintenance request via M2E ez-Apply?](#)

[How do I perform M2E Status inquiry via M2E ez-Apply?](#)

Malaysia

Singapore

Philippines

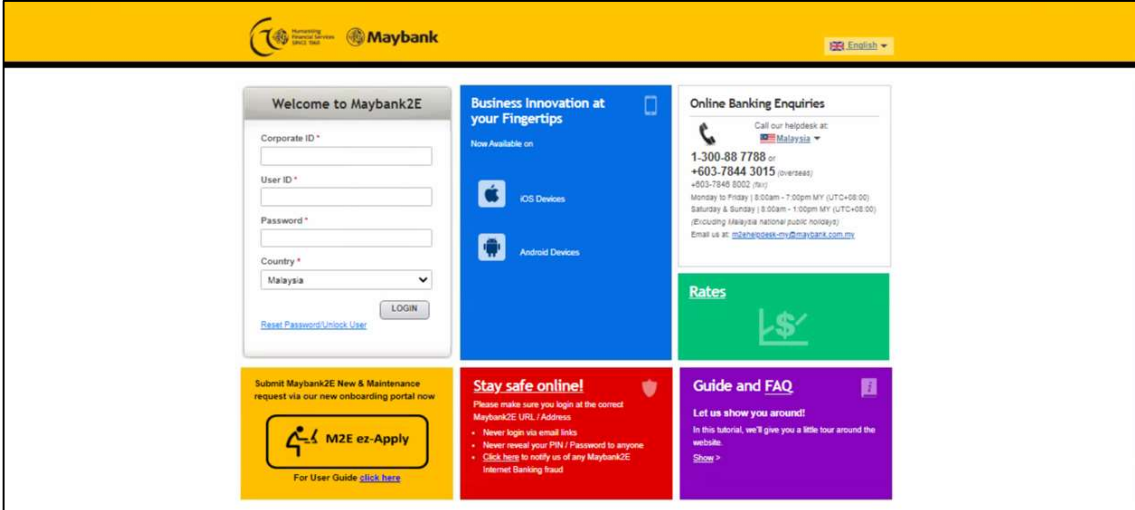
[Cambodia](#)

Vietnam

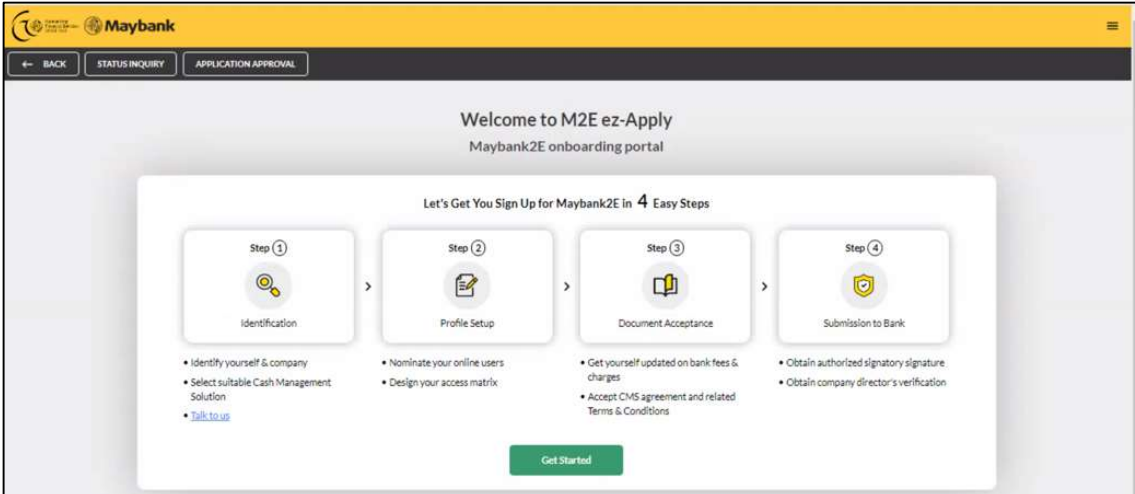
Hong Kong

China

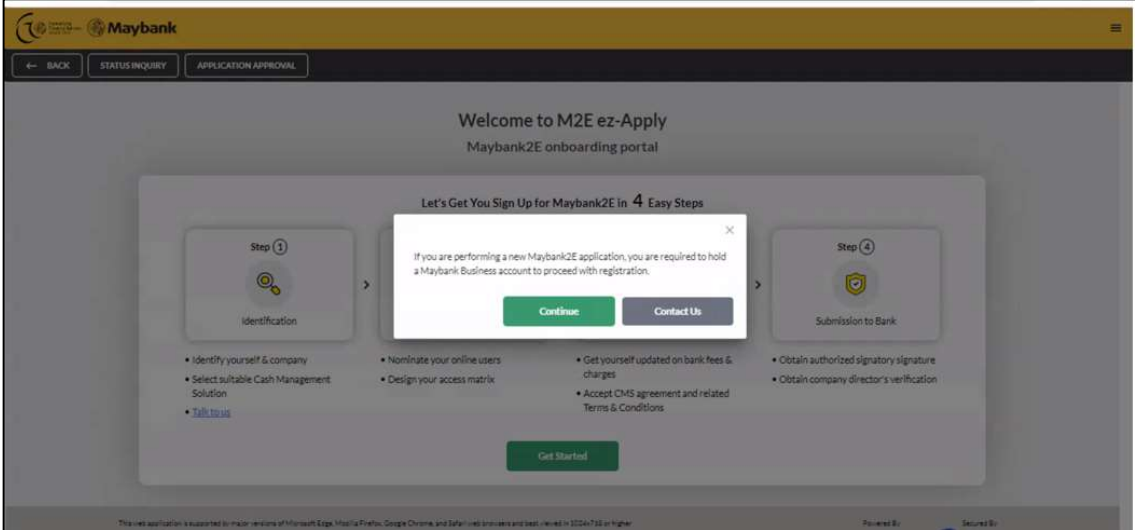
## [How do I submit a new Maybank2E application via M2E ez-Apply?](#)



- Please access our Maybank2E login page.
- You will find the option for you to perform selection “M2E ez-Apply”.
- Please click on “M2E ez-Apply”.
- Upon selection, you will be directed to our onboarding portal.



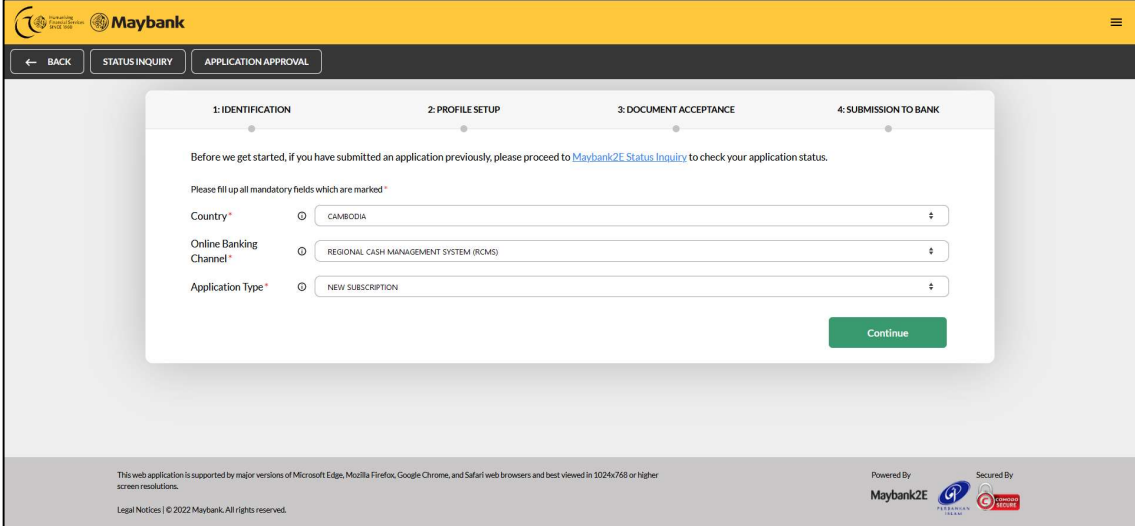
- Please click “Get Started”.



- You will be reminded that you are required to hold a Maybank business account to proceed with this registration.
- Please click **“Continue”** to proceed.

Maybank2E Status Inquiry to check your application status.' Below this, there is a form with three dropdown menus: 'Country', 'Online Banking Channel', and 'Application Type'. Each dropdown has a 'PLEASE SELECT' option. There is a 'Continue' button at the bottom right of the form. The footer mentions browser compatibility and security." data-bbox="181 411 878 656"/>

- Please select **“Cambodia”** from **“Country”** dropdown.
- Please select **“Regional Cash Management System (RCMS)”** for Online Banking Channel.
- Please select **“New Subscription”** for Application Type.



← BACK STATUS INQUIRY APPLICATION APPROVAL

1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country\*

Online Banking Channel\*

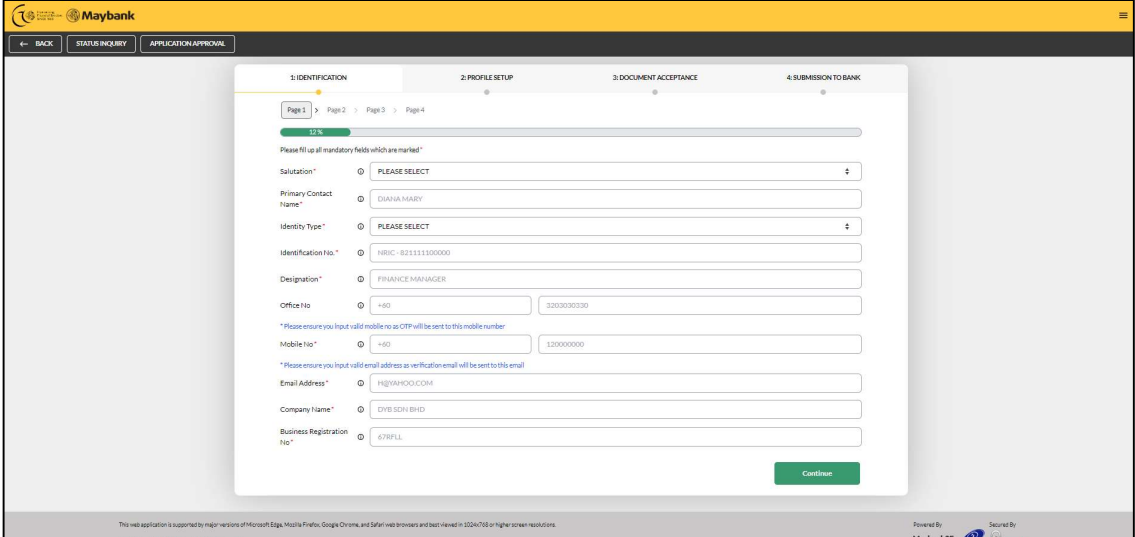
Application Type\*

Continue

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- Please click **“Continue”**.
- You will be directed to step 1 of our onboarding journey: Identification.



← BACK STATUS INQUIRY APPLICATION APPROVAL

1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

Page 1 > Page 2 > Page 3 > Page 4

12 %

Please fill up all mandatory fields which are marked \*

Salutation\*

Primary Contact Name\*

Identity Type\*

Identification No.\*

Designation\*

Office No

\*Please ensure you input valid mobile no as OTP will be sent to this mobile number

Mobile No\*

\*Please ensure you input valid email address as verification email will be sent to this email

Email Address\*

Company Name\*

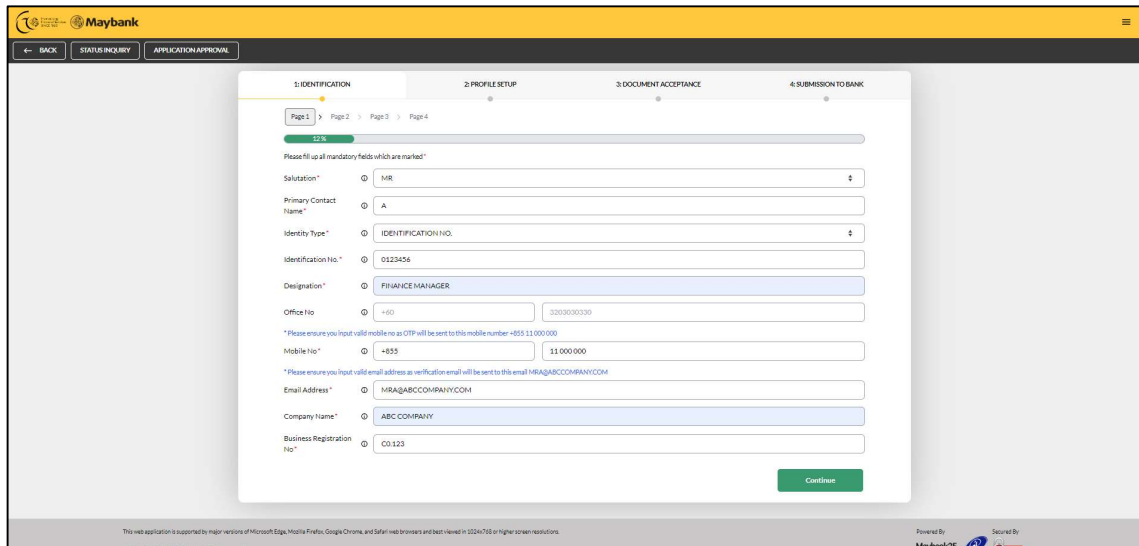
Business Registration No\*

Continue

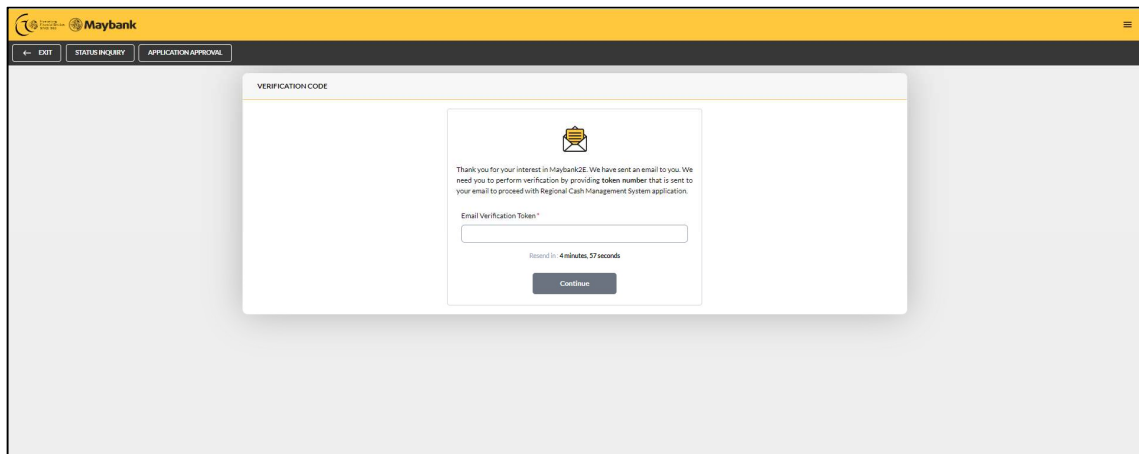
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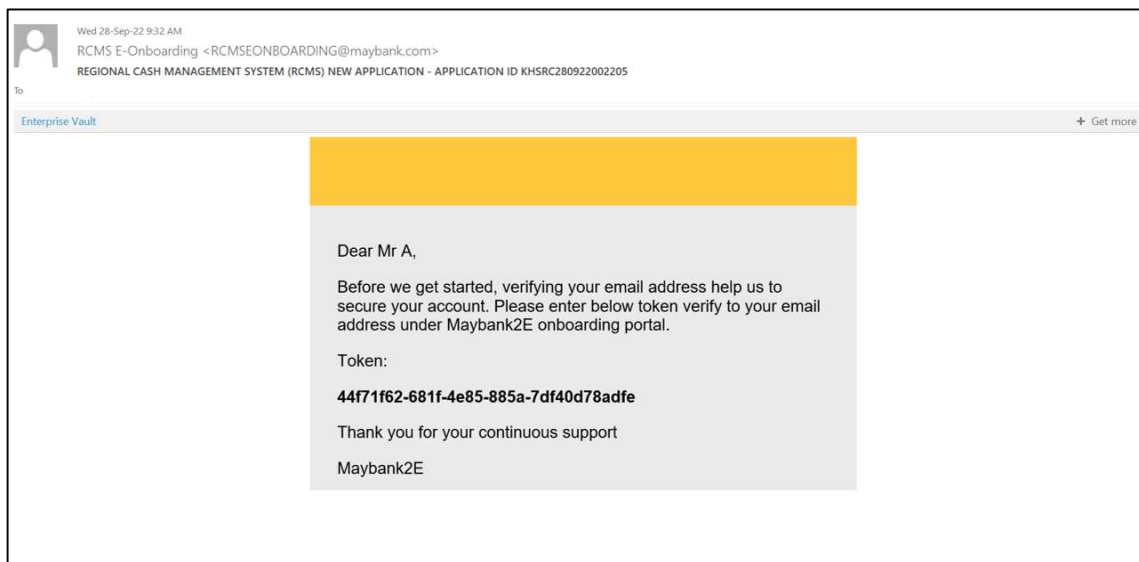
- You will be asked details of the company & primary contact for us to identify you.

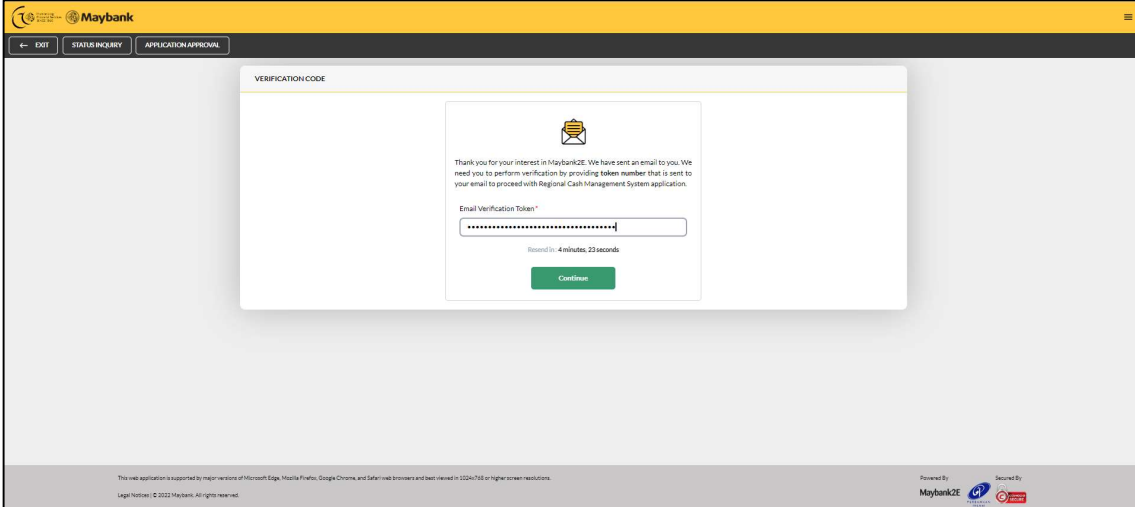


- Once you have filled up all the information, please click “Continue”.

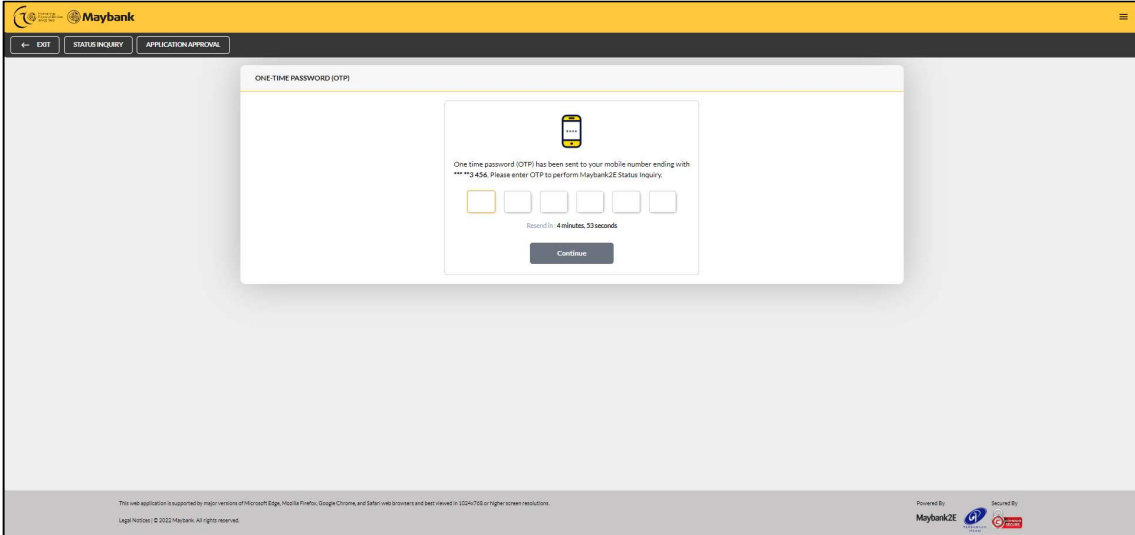


- We will send an email verification token to the email address provided to us. Please provide token ID from your email account to proceed further.

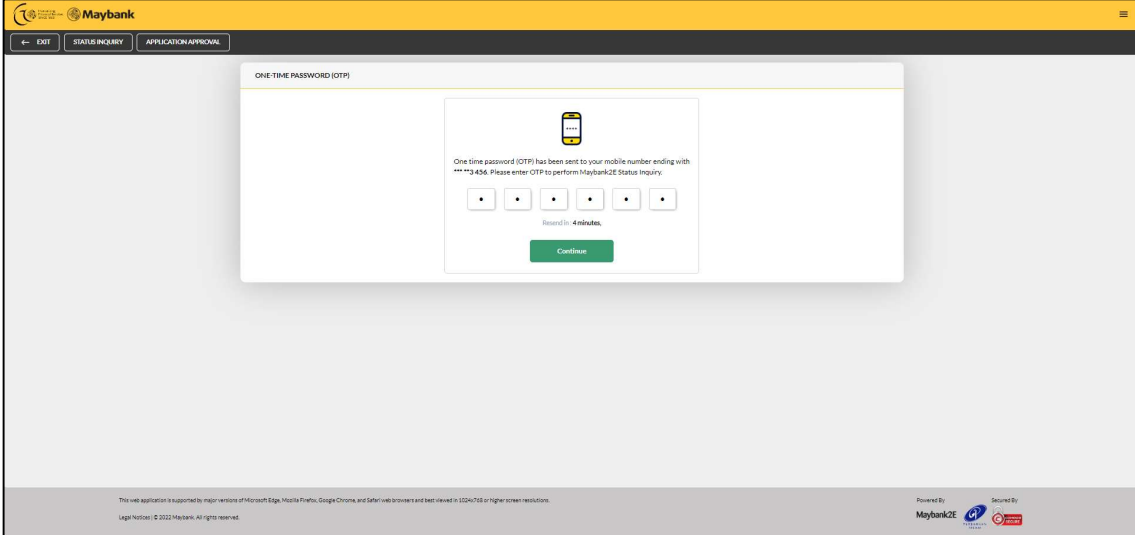




- Once you have retrieved the email verification token from your email account, please click **“Continue”**.



- We will send One Time Password (OTP) to the mobile number provided to us via SMS. Please provide the OTP from your Mobile to proceed further.



ONE-TIME PASSWORD (OTP)

One time password (OTP) has been sent to your mobile number ending with \*\*\*\*3436. Please enter OTP to perform Maybank2E Status Inquiry.

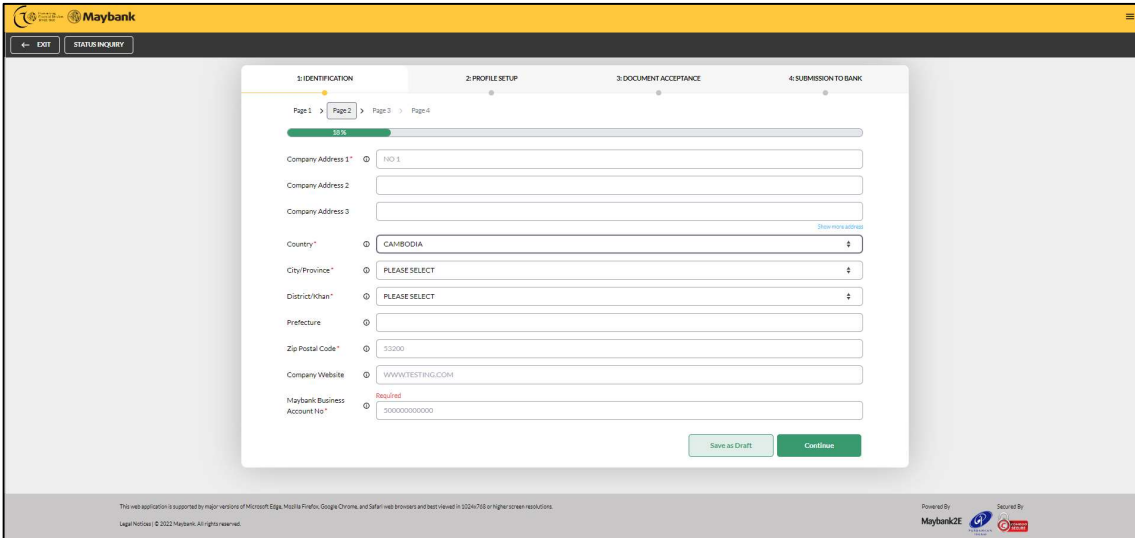
Resend in 4 minutes.

[Continue](#)

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- Once you have retrieved the OTP from your mobile, please click **“Continue”**.



1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

Page 1 > **Page 2** > Page 3 > Page 4

50%

Company Address 1\*

Company Address 2

Company Address 3

Country\*

City/Province\*

District/Khan\*

Prefecture

Zip Postal Code\*

Company Website

Maybank Business Account No.\*

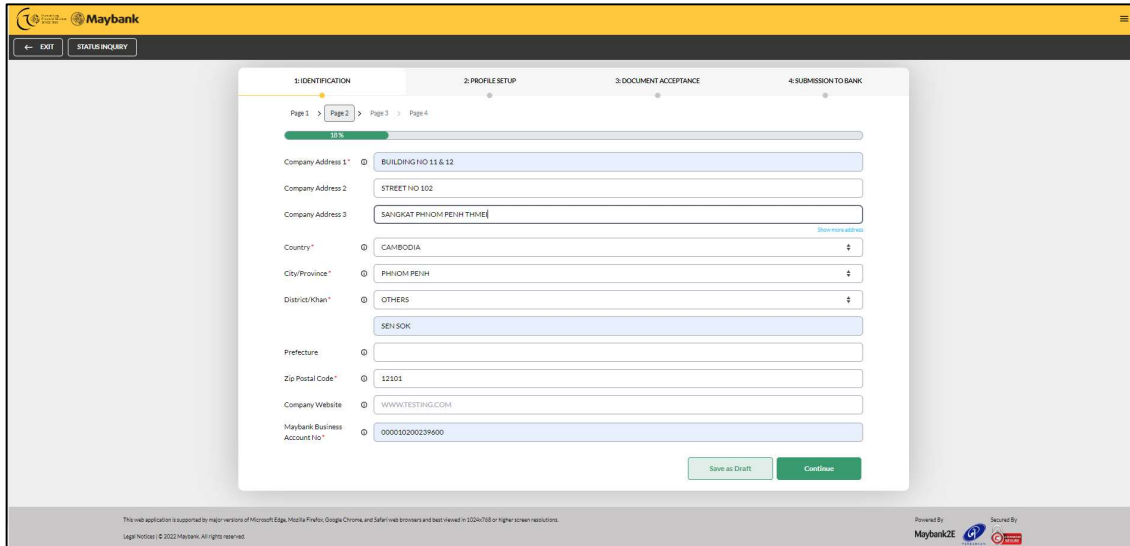
[Save as Draft](#) [Continue](#)

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- Upon successful verification, you may proceed to fill up remaining company details & Maybank business account number.





1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

Page 1 > Page 2 > Page 3 > Page 4

10%

Company Address 1\* BUILDING NO 11 & 12

Company Address 2 STREET NO 102

Company Address 3 SANGKAT PHNOM PENH THRE

Country\* CAMBODIA

City/Province\* PHNOM PENH

District/Khan\* OTHERS

SEN SOK

Prefecture

Zip Postal Code\* 12101

Company Website WWWTESTING.COM

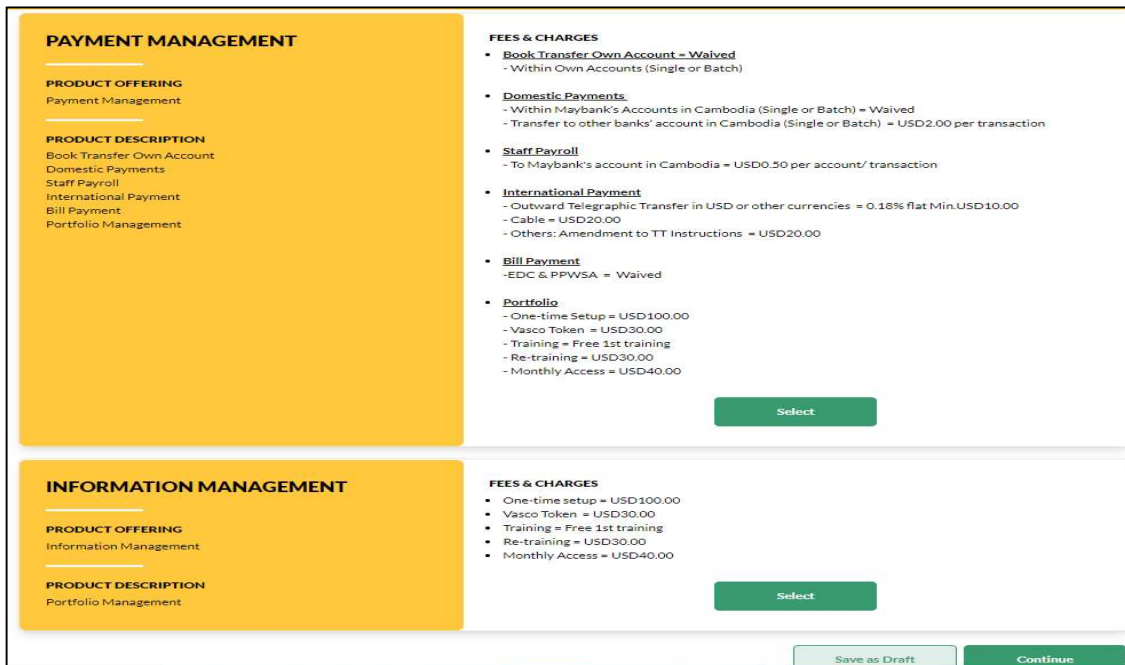
Maybank Business Account No\* 000010200239400

Save as Draft Continue

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- Once you have filled up all the information please click “Continue”.
- You will be required to select a suitable Cash Management solution (Payment Management/ Information Management) for your company to proceed further.



**PAYMENT MANAGEMENT**

**PRODUCT OFFERING**  
Payment Management

**PRODUCT DESCRIPTION**  
Book Transfer Own Account  
Domestic Payments  
Staff Payroll  
International Payment  
Bill Payment  
Portfolio Management

**FEES & CHARGES**

- Book Transfer Own Account – Waived**  
- Within Own Accounts (Single or Batch)
- Domestic Payments**  
- Within Maybank's Accounts in Cambodia (Single or Batch) = Waived  
- Transfer to other banks' account in Cambodia (Single or Batch) = USD2.00 per transaction
- Staff Payroll**  
- To Maybank's account in Cambodia = USD0.50 per account/ transaction
- International Payment**  
- Outward Telegraphic Transfer in USD or other currencies = 0.18% flat Min.USD10.00  
- Cable = USD20.00  
- Others: Amendment to TT Instructions = USD20.00
- Bill Payment**  
- EDC & PPVSA = Waived
- Portfolio**  
- One-time Setup = USD100.00  
- Vasco Token = USD30.00  
- Training = Free 1st training  
- Re-training = USD30.00  
- Monthly Access = USD40.00

Select

**INFORMATION MANAGEMENT**

**PRODUCT OFFERING**  
Information Management

**PRODUCT DESCRIPTION**  
Portfolio Management

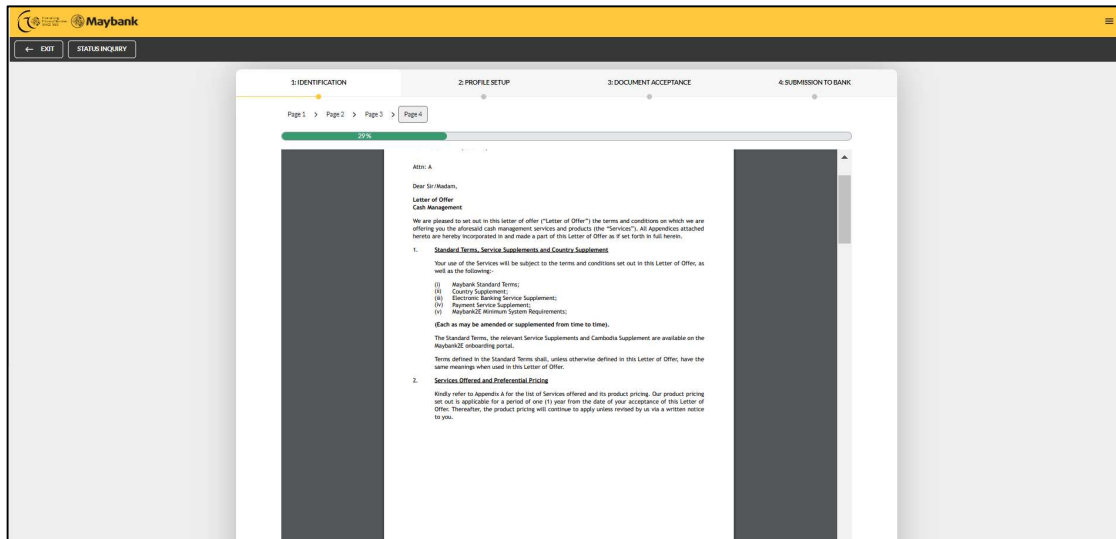
**FEES & CHARGES**

- One-time setup = USD100.00
- Vasco Token = USD30.00
- Training = Free 1st training
- Re-training = USD30.00
- Monthly Access = USD40.00

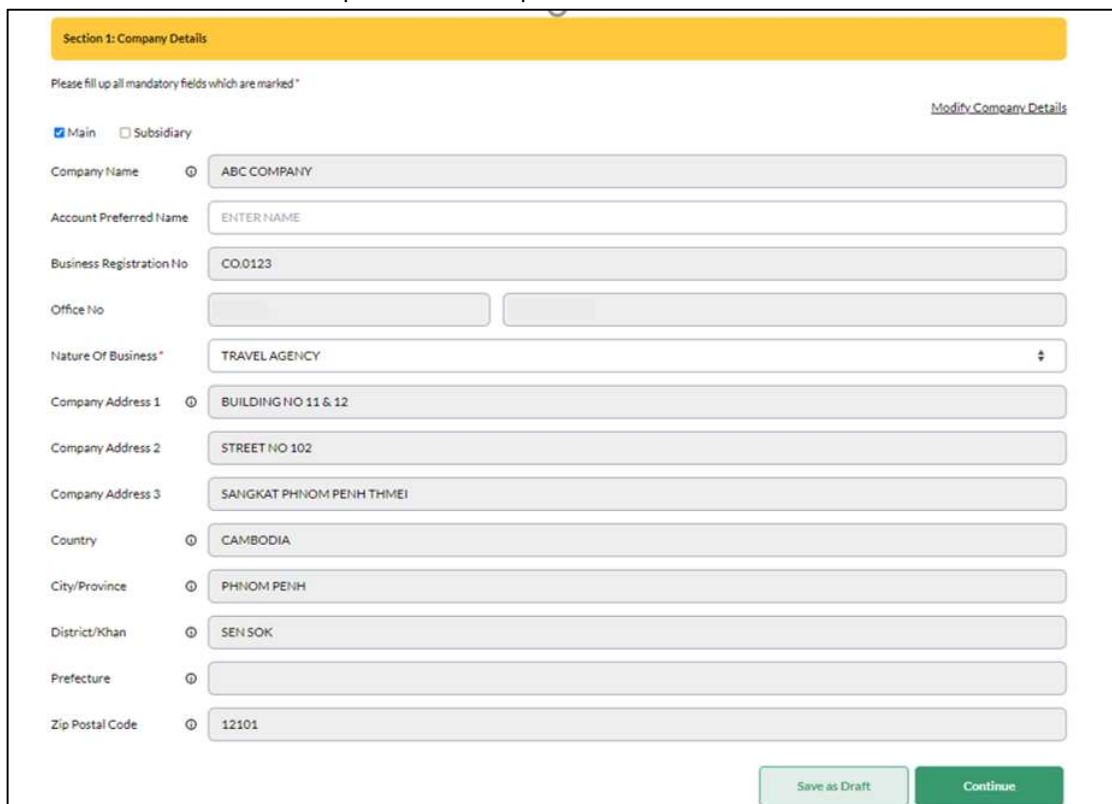
Select

Save as Draft Continue

- Please select any one of the two service package offered & click “Continue”.






- System will generate a Letter of Offer (Service Agreement) based on your service package selection. Please verify its content & should you wish to proceed click **“Continue”**.
- You will be directed to Step 2: Profile Setup.



- Please fill up additional details required under Section 1: Company details & click **“Continue”**.
- You will be directed to Section 2: Contact details.

Section 2: Contact Details








 <b>MRA</b> 0123456	 MRA@ABCCOMPANY.COM	 PRIMARY CONTACT	<a href="#" style="border: 1px solid #ccc; padding: 2px 5px;">EDIT</a>
---	--	---	--

[+ Add Contact Person](#)

- Should you wish to nominate another contact for bank correspondence you may select ["+Add Contact Person"](#) & fill up secondary person contact information.

**Add Contact Person**
×

Please fill up all mandatory fields which are marked \*








Salutation *  <input type="text" value="PLEASE SELECT"/>	Full Name *  <input type="text" value="DIANA MARY"/>
Identity Type *  <input type="text" value="PLEASE SELECT"/>	Identification No. *  <input type="text" value="NRIC - 821111100000"/>
Designation *  <input type="text" value="FINANCE MANAGER"/>	Mobile No *  <span style="color: red;">Required</span> <div style="display: flex;"> <input style="width: 100px;" type="text" value="+60"/> <input style="width: 150px;" type="text" value="120000000"/> </div>
Email Address *  <input type="text" value="H@YAHOO.COM"/>	

[Cancel](#)
[Save](#)

- Please take note bank will be in touch with primary & secondary contact for all clarification required on subsequent maintenance request.

**Add Contact Person**
×


Please fill up all mandatory fields which are marked \*

Salutation *  <input type="text" value="MRS"/>	Full Name *  <input type="text" value="B"/>
Identity Type *  <input type="text" value="IDENTIFICATION NO."/>	Identification No. *  <input type="text" value="00001111"/>
Designation *  <input type="text" value="FINANCE OFFICER"/>	Mobile No *  <div style="display: flex;"> <input style="width: 100px;" type="text" value="+855"/> <input style="width: 150px;" type="text" value="15 000 000"/> </div>
Email Address *  <input type="text" value="MRSB@ABCCOMPANY.COM"/>	

[Cancel](#)
[Save](#)

- Once you have filled up all information, please click ["Save"](#).

Section 2: Contact Details


 <b>MRA</b> 0123456	 MRA@ABCCOMPANY.COM	 PRIMARY CONTACT	<a href="#" style="border: 1px solid #ccc; padding: 2px 5px;">EDIT</a>
 <b>MRS B</b> 00001111	 MRSB@ABCCOMPANY.COM		<a href="#" style="border: 1px solid #ccc; padding: 2px 5px;">EDIT</a>

[+ Add Contact Person](#)

[Save as Draft](#)
[Continue](#)

- You may able to view list of contact details added.
- Please click ["Continue"](#) to proceed further.
- You will be directed to Section 3: System Administrator.

Section 3: System Administrator

  
 No Data

[+ Add System Admin](#)

Save as Draft

Continue

- You are required to nominate System Admin Maker & System Admin Checker to perform Corporate Admin duties (i.e. Reset Password, Enable/Disable ID, and Notification Setup).

**Add System Admin**
X

Please fill up all mandatory fields which are marked \*

☐ Super Admin (Maker/Checker)
☒ Admin Maker
☐ Admin Checker

**Salutation\* Ⓢ**

PLEASE SELECT

**Identity Type\* Ⓢ**

PLEASE SELECT


**Designation\* Ⓢ**

FINANCE MANAGER

**Email Address\* Ⓢ**

HI@YAHOO.COM

**Copy of ID/Passport**

  
 Upload File  
Format accepted: pdf, xls,xlsx  
Max size: 5MB

**Full Name\* Ⓢ**

DIANA MARY

**Identification No.\* Ⓢ**

IC - 821111100000

**Mobile No\* Ⓢ** Required

+60

120000000

Cancel

Save

- Once you have filled up all information for System Admin Maker, please click **“Save”**.

### Add System Admin

Please fill up all mandatory fields which are marked \*

☐ Super Admin (Maker/Checker)
 ☒ Admin Maker
 ☐ Admin Checker

Salutation\*

Full Name\*

Identity Type\*


Identification No.\*

Designation\*

Mobile No\*

Email Address\*

Copy of ID/Passport



NID.pdf Uploaded

Delete Download

Cancel Save

- Once you have filled up all information for System Admin Checker, please click [“Save”](#).

### Add System Admin

Please fill up all mandatory fields which are marked \*

☐ Super Admin (Maker/Checker)
 ☐ Admin Maker
 ☒ Admin Checker

Salutation\*

Full Name\*

Identity Type\*


Identification No.\*

Designation\*

Mobile No\*

Email Address\*

Copy of ID/Passport









NID.pdf Uploaded

Delete Download

Cancel Save

Section 3: System Administrator

 <b>MRS B</b> 00001111	 MRSB@ABCCOMPANY.COM	 MAKER	<a href="#" style="border: 1px solid #ccc; padding: 2px 5px;">EDIT</a>
 <b>MRA</b> 0123456	 MRA@ABCCOMPANY.COM	 CHECKER	<a href="#" style="border: 1px solid #ccc; padding: 2px 5px;">EDIT</a>

[+ Add System Admin](#)

[Save as Draft](#)

[Continue](#)

- You may able to view list of System Administrator added.
- Please click “Continue” to proceed further.
- You will be directed to Section 4: Charge Account.

Section 4: Charge Account

Please fill up all mandatory fields which are marked \*


Maybank Business Account No \*

[Save as Draft](#)

[Continue](#)

- You are required to nominate a Maybank business account as your primary billing account for Maybank2E related charges.
- Once you have input Maybank Business Account number please click “Continue” to proceed further.
- You will be directed to Section 5: Account Accessibility.

Section 5: Account Accessibility

  
 No Data

[+ Add Account No](#)

[Save as Draft](#)

[Continue](#)

- You may proceed to add account that you wish to view under Maybank2E Regional Cash Management System by selecting “+Add Account No”.
- Note: Type of account that can be added are:
- Current Account
  - Fixed Deposit (View only)
  - Loans (View only)
  - Savings Account (Consent Letter is require for Savings Account)

Add Account No

Please fill up all mandatory fields which are marked \*

Maybank Business Account No\*

500000000000

Account Type\*

PLEASE SELECT

Currency\*

PLEASE SELECT

Account Preferred Name

ENTER NAME

Other Bank Account (if applicable)  
Other Bank SWIFT Code (11 characters)

☐ Trade
☐ Unit Trust
☐ Short Term Revolving Credit (STRC)

Cancel
Save

Add Account No

Please fill up all mandatory fields which are marked \*

Maybank Business Account No\*

000010200239600

Account Type\*

CURRENT ACCOUNT

Currency\*

USD

Account Preferred Name

ENTER NAME

Other Bank Account (if applicable)  
Other Bank SWIFT Code (11 characters)

☐ Trade
☐ Unit Trust
☐ Short Term Revolving Credit (STRC)

Cancel
Save

- Once you have filled up all the information please click **“Save”**.

Section 5: Account Accessibility

000010200239600

CURRENT ACCOUNT

USD

EDIT

+ Add Account No

Save as Draft
Continue

- You may able to view list of accounts added.
- Please click **“Continue”** to proceed further.
- You will be directed to Section 6: User Information & Access.

Section 6: User Information & Access

No Data

+ Add User

Save as Draft
Continue

- You may proceed to add Users who is authorized to access Maybank2E Regional Cash Management System by selecting “+Add User”.

Add User

Please fill up all mandatory fields which are marked \*

Salutation \*

PLEASE SELECT

Full Name \*

DIANA MARY

Identity Type \*

PLEASE SELECT

Identification No. \*

NRIC - 821111100000

Designation \*

FINANCE MANAGER

Mobile No \*

+60

120000000

Email Address \*

H@YAHOO.COM

Mailing Address \*

ENTER ADDRESS

☐ Follow Address
☐ Company Address

Access Matrix \*

User Function	Authorized Account	Authorized Product

Able to view sensitive details \*

☐ Yes
☐ No

Copy of ID/Passport

Upload File  
Format accepted: pdf, xls, xlsx  
Max size: 5MB

- You are required to nominate user with access to perform “Data Entry” & “Authorizer” role to perform monetary transactions (i.e. payment & payroll function).

Add User

Please fill up all mandatory fields which are marked \*

Salutation \*

MR

Full Name \*

A

Identity Type \*

IDENTIFICATION NO.

Identification No. \*

0123456

Designation \*

FINANCE MANAGER

Mobile No \*

+855

11 123 456

Email Address \*

MRA@ABCCOMPANY.COM

Mailing Address \*

BUILDING NO 11 & 12, STREET NO 101, SANGKAT PHNOM PENH THMEI, SEN SOK, PHNOM PENH, 12101, CAMBODIA

☒ Follow Address
☐ Company Address

Access Matrix \*

User Function	Authorized Account	Authorized Product
AUTHORIZER	0000000000000000	Portfolio Management Book Transfer Own Account Domestic Payments Staff Payroll Bill Payment International Payment

Authorized Workflow \*

SIMPLE

Able to view sensitive details \*

☒ Yes
☐ No

Copy of ID/Passport

NID.pdf Uploaded  
Delete Download

Cancel

Save



Add User

Please fill up all mandatory fields which are marked \*

Salutation \*
MRS
Full Name \*
C

Identity Type \*
IDENTIFICATION NO.
Identification No. \*
00001111

Designation \*
FINANCE OFFICER
Mobile No. \*
+855
11 000 000

Email Address \*
MRSC@ABCCOMPANY.COM

Mailing Address
BUILDING NO 11 & 12, STREET NO 102, SANGKAT PHNOM PENH THMEI, SEN SOK, PHNOM PENH, 12101, CAMBODIA
Follow Address Company Address

Access Matrix \*

User Function	Authorized Account	Authorized Product
DATA ENTRY	000010200229600	Portfolio Management, Book Transfer Own Account, Domestic Payments, Staff Payroll, Bill Payment, International Payment

Able to view sensitive details \*
Yes No

Copy of ID/Passport

NID.pdf Uploaded
Delete Download

Cancel Save

- Once you have filled up all information please click **“Save”**.

Section 6: User Information & Access

<b>MR A</b> 0123456	AUTHORIZER	000010200229600	PORTFOLIO MANAGEMENT, BOOK TRANSFER OWN ACCOUNT, DOMESTIC PAYMENTS, STAFF PAYROLL, BILL PAYMENT, INTERNATIONAL PAYMENT	SIMPLE	EDIT
<b>MRS C</b> 00001111	DATA ENTRY	000010200229600	PORTFOLIO MANAGEMENT, BOOK TRANSFER OWN ACCOUNT, DOMESTIC PAYMENTS, STAFF PAYROLL, BILL PAYMENT, INTERNATIONAL PAYMENT	SIMPLE	EDIT

+ Add User

Save as Draft Continue

- You may able to view list of users added.
- Please click **“Continue”** to proceed further.
- You will be directed to Section 7: Signature Matrix.

Section 7: Signature Matrix

Simple Authorization Matrix

Any 1 authorizer to approve

Save as Draft Continue

- Once “Simple” authorized workflow selected, then “Simple Authorization Matrix” will display.
- You may able to view number of authorizers added to approve monetary transactions in Maybank2E Regional Cash Management System.
- Please verify click “Continue” to proceed further.

Section 7: Signature Matrix

**Complex Authorization Matrix**

**GROUP A**

Please fill up all mandatory fields which are marked \*

Authorization Group:

Authorization Limit Type\*:

Authorization Limit for Total Batch\*:   ☐ Unlimited


Authorized Account:

Authorized Product:

Authorization Condition:

- Once “Complex” authorized workflow selected, then “Complex Authorization Matrix” will display.
- Under each Authorization Group, you may specify transaction limit, authorized account & product, and authorization condition to approve monetary transactions in Maybank2E Regional Cash Management System.
- Please verify and click “Continue” to proceed further.
- You will be directed to Section 8: Authorisation by Authorised Signatory/ies.

Section 8: Authorisation By Authorised Signatory/ies (As Per Company Board Resolution)



No Data

- You may proceed to add Authorized signatory name by selecting “+Add Authorized Signatory Name”.
- You are required to provide details of all authorized signatories as per Company Board Resolution.

### Add Authorized Signatory Name

Please fill up all mandatory fields which are marked \*

Salutation *	Authorized Signatory Name *
MADAM	D
Identity Type *	Nationality *
PASSPORT NO.	CAMBODIA
Passport No. *	Designation *
10001000	MANAGING DIRECTOR
Mobile No *	Email Address *
+855	11 000 000
	MSD@ABCCOMPANY.COM

Cancel
Save

- Once you have filled up all the information please click “Save”.

### Section 8: Authorisation By Authorised Signatory/ies (As Per Company Board Resolution)

<b>MADAM D</b> 10001000	MSD@ABCCOMPANY.COM	11 000 000	EDIT
----------------------------	--------------------	------------	------

+ Add Authorized Signatory Name

Save as Draft
Continue

- You may able to view list of authorized signatories added.
- Please verify & click “Continue” to proceed further.
- You will be directed to Step 3: Document Acceptance.

Section 1: Company Details

Section 2: Contact Details

Section 3: System Administrator

Section 4: Charge Account

Section 5: Account Accessibility

Section 6: User Information & Access

Section 7: Signature Matrix

Section 8: Authorisation By Authorised Signatory/ies (As Per Company Board Resolution)

Please tick below terms & conditions & select accept to proceed to next stage :

☐ [Maybank Standard Terms](#)  
☐ [Country Supplement](#)  
☐ [Electronic Banking Service Supplement](#)  
☐ [Payment Service Supplement](#)  
☐ [Maybank2E Minimum System Requirements](#)

I/We accept CMS agreement Solutions & Pricing Approval & Related T&C and confirm that the information in this form is true, accurate, complete & not misleading

Save as Draft
Reject
Accept

- Please verify all information provided & tick Maybank2E Terms & Conditions to proceed.
- You may able to view the Term & Conditions by click on the hyperlink.

Section 1: Company Details ▼

Section 2: Contact Details ▼

Section 3: System Administrator ▼

Section 4: Charge Account ▼

Section 5: Account Accessibility ▼

Section 6: User Information & Access ▼

Section 7: Signature Matrix ▼

Section 8: Authorisation By Authorised Signatory/ies (As Per Company Board Resolution) ▼

Please tick below terms & conditions & select accept to proceed to next stage :

☒ [Maybank Standard Terms](#)

☒ [Country Supplement](#)

☒ [Electronic Banking Service Supplement](#)

☒ [Payment Service Supplement](#)

☒ [Maybank2E Minimum System Requirements](#)

I/We accept CMS agreement Solutions & Pricing Approval & Related T&C and confirm that the information in this form is true, accurate, complete & not misleading

Save as Draft

Reject

Accept

- Please click “Accept” to proceed to next stage.

Please print letter of offer to Cash Management to obtain company's authorized signatories signature to continue.

**PRIVATE AND CONFIDENTIAL**

Ref no: KHSRC280922002205

Date: 9/28/2022

To: ABC COMPANY (CO.0123)

Attn: A

Dear Sir/Madam,

**Letter of Offer**  
**Cash Management**

We are pleased to set out in this letter of offer ("Letter of Offer") the terms and conditions on which we are offering you the aforesaid cash management services and products (the "Services"). All Appendices attached hereto are hereby incorporated in and made a part of this Letter of Offer as if set forth in full herein.

1. **Standard Terms, Service Supplements and Country Supplement**

Your use of the Services will be subject to the terms and conditions set out in this Letter of Offer, as well as the following:-

- (i) Maybank Standard Terms;
- (ii) Country Supplement;
- (iii) Electronic Banking Service Supplement;
- (iv) Payment Service Supplement;
- (v) Maybank2E Minimum System Requirements;


(Each as may be amended or supplemented from time to time).

The Standard Terms, the relevant Service Supplements and Cambodia Supplement are available on the Maybank2E onboarding portal.

Terms defined in the Standard Terms shall, unless otherwise defined in this Letter of Offer, have the same meanings when used in this Letter of Offer.

2. **Services Offered and Preferential Pricing**

Kindly refer to Appendix A for the list of Services offered and its product pricing. Our product pricing



Download

Save as Draft


Continue

- System would generate a final Letter of Offer for Cash Management and User Profile & Access Matrix form (UPAM).
- Please print & obtain company authorized signatories sign on the printed document.
- Please click “Continue” to proceed next stage.
- You will be directed to Step 4: Final Submission to Bank.

Please upload signed copy of Letter of Offer


Please fill up all mandatory fields which are marked \*

Signed copy of Letter of Offer\*



Upload File  
Format accepted: pdf, xls, xlsx  
Max size: 10MB

Copy of Board Resolution\*



Upload File  
Format accepted: pdf, xls, xlsx  
Max size: 5MB

☐ Board resolution for Cash Management use  
☐ Combined board resolution with Maybank business account (Certified true copy)  
☐ Letter of authorization (Certified true copy)

Supporting document (up to 10 files)

UPLOAD

One-Time Password (OTP) \* ⓘ

Please enter OTP to submit request

[Request OTP](#)

Save as Draft


Submit

- Please upload signed copy of the Letter of Offer.
- You are also required to upload copy of Board Resolution by indicating it is board resolution for cash management use, combined board resolution with existing Maybank business account or letter of authorization.
- Please ensure combined board resolution with existing Maybank business account or letter of authorization is certified true copy.
- In the event Board resolution for Cash management use is submitted you are required to courier hard copy document to the bank for our onward action.


Please upload signed copy of Letter of Offer

Please fill up all mandatory fields which are marked \*

Signed copy of Letter of Offer \*

  
 Letter of Offer Sample.pdf Uploaded  
Delete Download

Copy of Board Resolution

  
 Board Resolution of ABC Company.pdf Uploaded  
Delete Download

☐ Board resolution for Cash Management Use  
☒ Combined board resolution with Maybank business account (Certified true copy)  
☐ Letter of authorization (Certified true copy)

Supporting document (up to 10 files)

UPLOAD

Other Supporting Doc 1.pdf 📄 X

One-Time Password (OTP) \* ⓘ

Please enter OTP to submit request:

[Request OTP](#)

Save as Draft
Submit

- Please click **“Request OTP”** then One Time Password (OTP) will send to the mobile number provided to us via SMS. Please provide the OTP from your Mobile to proceed further.
- Once you have retrieved the OTP from your mobile, please click **“Submit”** to perform final submission to the bank.

1: IDENTIFICATION
2: PROFILE SETUP
3: DOCUMENT ACCEPTANCE
4: SUBMISSION TO BANK

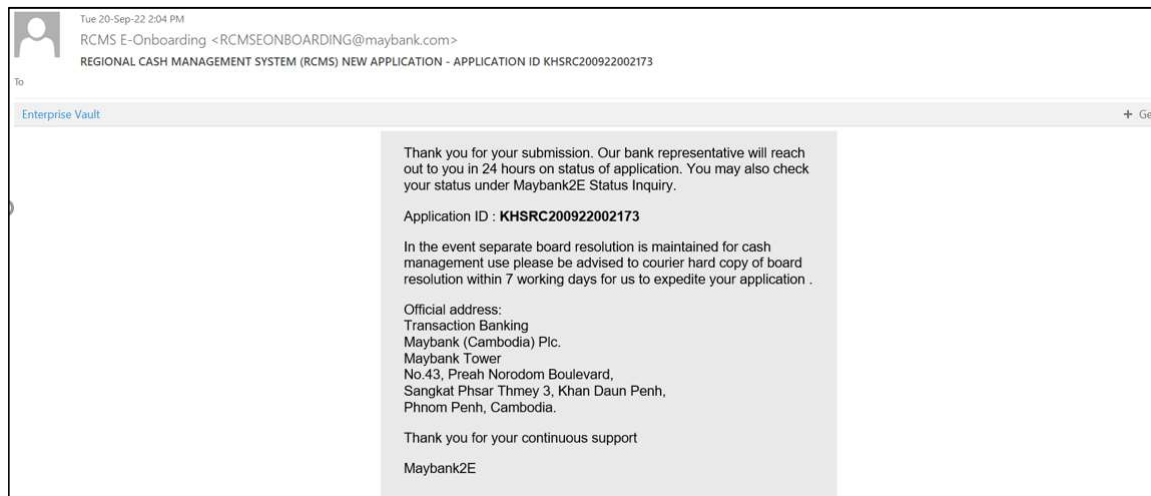
100%

Thank you for your submission. Our bank representative will reach out to you in 24 hours on status of application. You may also check your status under Maybank2E Status Inquiry

**Application ID:** KHSRC010922002076

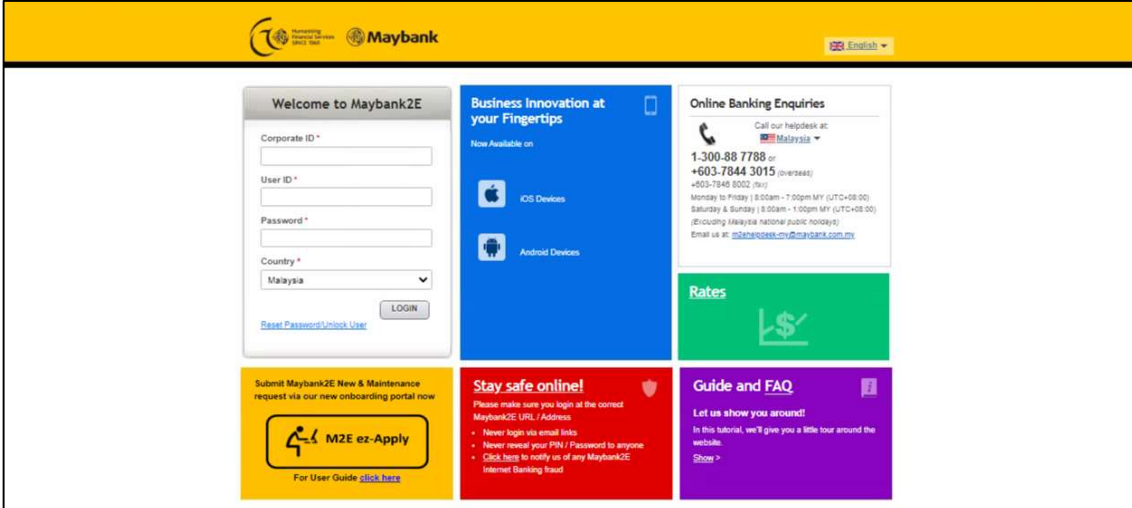
*Thank you for your continuous support  
Maybank2E*

- Once your application is successfully submit via M2E ez-Applly you will receive a notifying email.

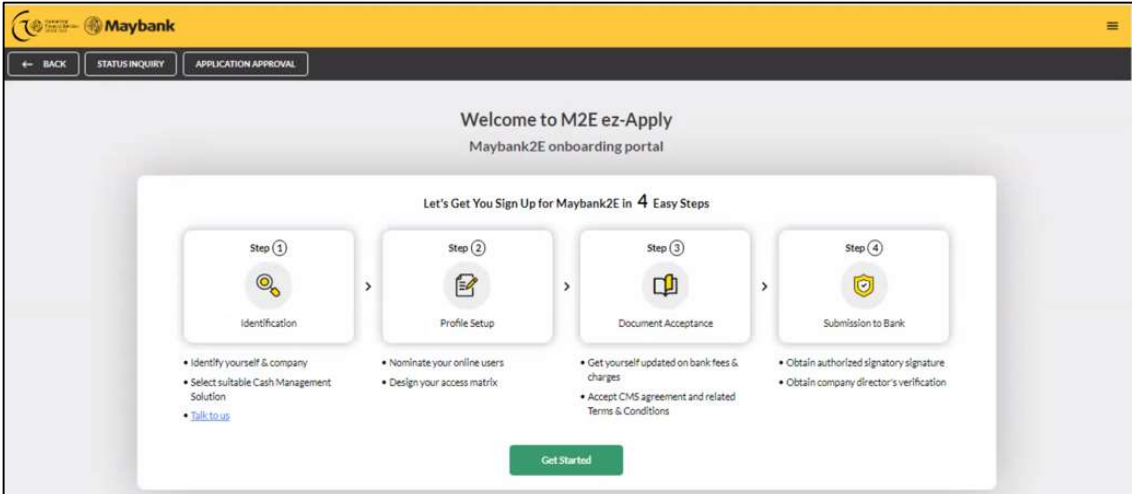


How do I submit Maybank2E Maintenance request via M2E ez-Apply?

### Type of Maintenance Request available

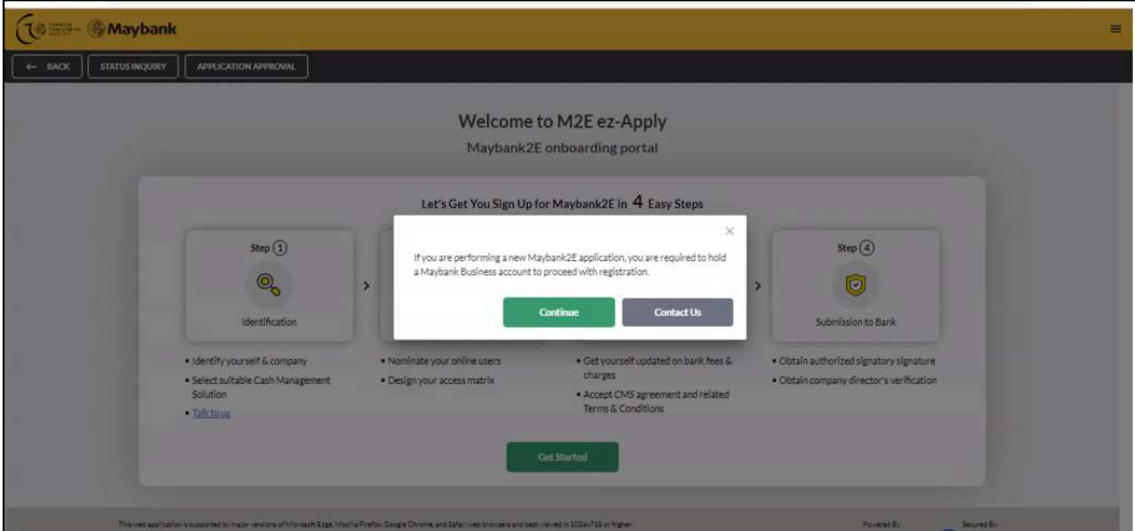


- Please access to our Maybank2E login page.
- You will find an option for you to perform selection “M2E ez-Apply”.
- Please click on “M2E ez-Apply”.
- Upon selection, you will be directed to our onboarding portal.

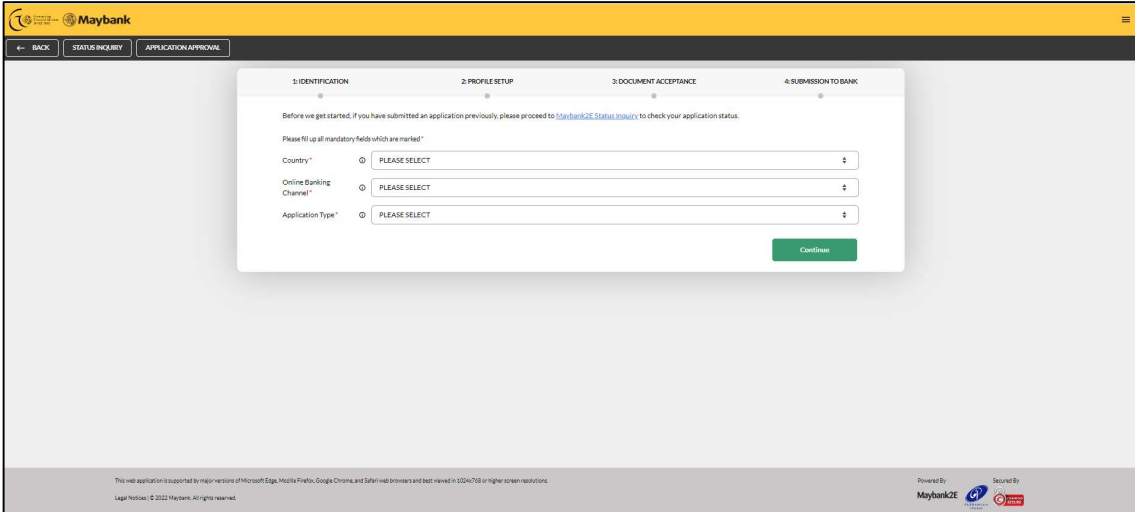


- Please click “Get started”





- You will be reminded that you are required to hold a Maybank business account to proceed with this registration.
- Please click **“Continue”** to proceed.



- Please select **“Cambodia”** from “Country” dropdown.
- Please select **“Regional Cash Management System”** for online banking channel.
- Please select **“Maintenance Request”** for Application Type.
- Please select type of maintenance request & click **“Continue”**.

## Type of Maintenance Request available

### 1. [Update Company Details](#)

1: IDENTIFICATION

2: PROFILE SETUP

3: DOCUMENT ACCEPTANCE

4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country \*

① CAMBODIA

Online Banking Channel \*

① REGIONAL CASH MANAGEMENT SYSTEM (RCMS)

Application Type \*

① MAINTENANCE REQUEST

Type of Request \*

Update Company Details ①

Sub Request \*

PLEASE SELECT

Update company details

Continue

### 2. [Update Contact Details - Add, Remove or Modify existing contact information](#)

1: IDENTIFICATION

2: PROFILE SETUP

3: DOCUMENT ACCEPTANCE

4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country \*

① CAMBODIA

Online Banking Channel \*

① REGIONAL CASH MANAGEMENT SYSTEM (RCMS)

Application Type \*

① MAINTENANCE REQUEST

Type of Request \*

Update Contact Details ①

Sub Request \*

PLEASE SELECT

Add Contact Person

Remove/Replace Contact Person

Modify Contact Details

### 3. [Update System Admin - Add, Remove or Modify existing system admin](#)

1: IDENTIFICATION
2: PROFILE SETUP
3: DOCUMENT ACCEPTANCE
4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country\*

Online Banking Channel\*

Application Type\*

Type of Request\*

Sub Request\*

Add System Admin
Modify System Admin Details
Remove System Admin

### 4. [Update Charges Account](#)

1: IDENTIFICATION
2: PROFILE SETUP
3: DOCUMENT ACCEPTANCE
4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country\*

Online Banking Channel\*

Application Type\*

Type of Request\*

Sub Request\*

Update Charge Account

Continue

### 5. [Update Account details - Add or Remove existing account](#)

1: IDENTIFICATION
2: PROFILE SETUP
3: DOCUMENT ACCEPTANCE
4: SUBMISSION TO BANK

Before we get started, if you have submitted an application previously, please proceed to [Maybank2E Status Inquiry](#) to check your application status.

Please fill up all mandatory fields which are marked \*

Country\*

Online Banking Channel\*

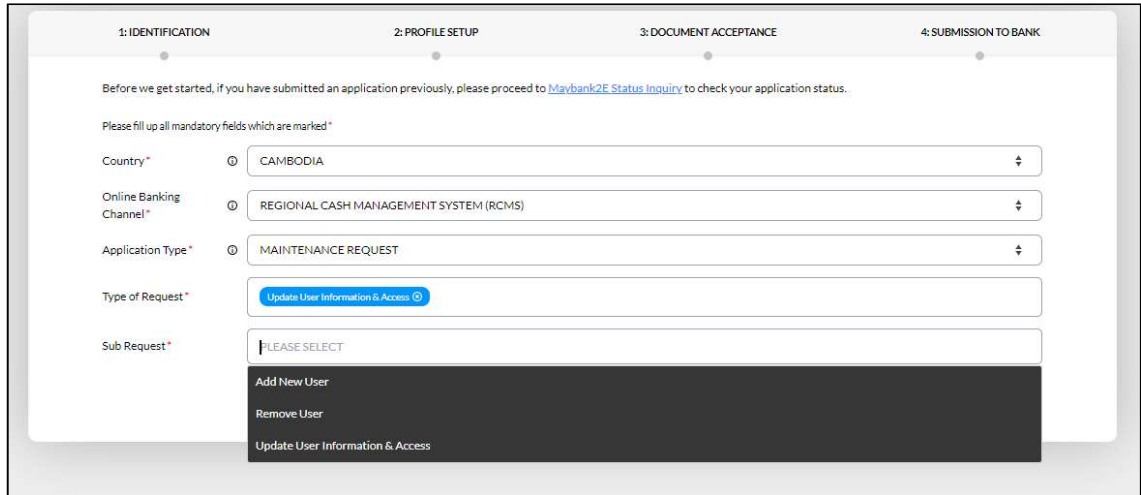
Application Type\*

Type of Request\*

Sub Request\*

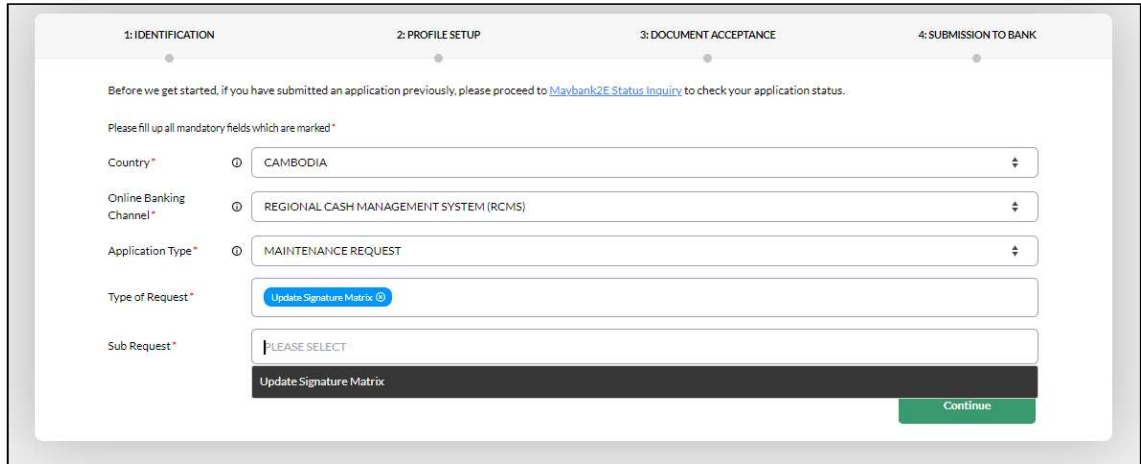
Add account
Remove account

## 6. Update User information & Access - Add, Remove or Update existing user information & access matrix



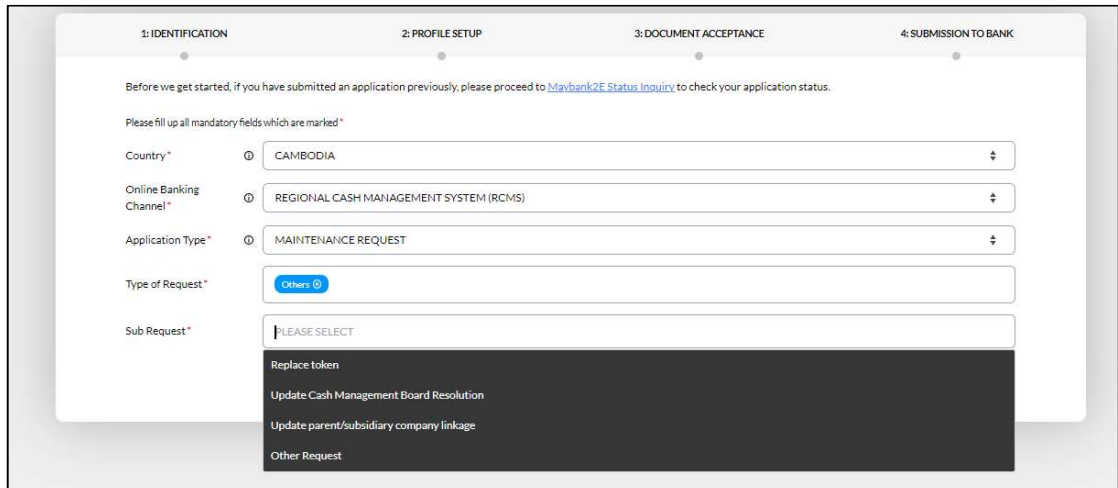
The screenshot shows a multi-step application form with four tabs: 1: IDENTIFICATION, 2: PROFILE SETUP, 3: DOCUMENT ACCEPTANCE, and 4: SUBMISSION TO BANK. The form is currently on the 1: IDENTIFICATION tab. It includes a header with instructions and a note about mandatory fields. The form fields are: Country\* (dropdown menu with 'CAMBODIA' selected), Online Banking Channel\* (dropdown menu with 'REGIONAL CASH MANAGEMENT SYSTEM (RCMS)' selected), Application Type\* (dropdown menu with 'MAINTENANCE REQUEST' selected), Type of Request\* (button labeled 'Update User Information & Access'), and Sub Request\* (dropdown menu with 'PLEASE SELECT' selected). A dark grey dropdown menu is open below the Sub Request\* field, showing three options: 'Add New User', 'Remove User', and 'Update User Information & Access'.

## 7. Update Signature Matrix



The screenshot shows the same multi-step application form as in the previous image, but with the 'Update Signature Matrix' button selected in the Type of Request\* field. The dark grey dropdown menu is open below the Sub Request\* field, showing three options: 'Update Signature Matrix', 'Replace token', and 'Update Cash Management Board Resolution'. A green 'Continue' button is visible at the bottom right of the form.

## 8. Others - Replace token, update Cash Management board resolution, update parent/subsidiary company linkage & any other maintenance request



The screenshot shows the same multi-step application form, but with the 'Others' button selected in the Type of Request\* field. The dark grey dropdown menu is open below the Sub Request\* field, showing four options: 'Replace token', 'Update Cash Management Board Resolution', 'Update parent/subsidiary company linkage', and 'Other Request'.

- Upon selection of maintenance request you will be directed to step 1 of our onboarding journey: Identification.

X

If you have submitted an application previously via Maybank2E Onboarding Portal, please input your email address:

Email Address\*

H@YAHOO.COM

Business Registration No\*

67RFLL

Submit

No, First time submission

System will offer you 2 options to proceed: -

1. If you have submitted an application previously via our M2E ez-Apply you can gain access to your account by providing your registered email address & company business registration number. After providing the information please click **"Continue"**.

Maybank

← EXIT

STATUS INQUIRY

APPLICATION APPROVAL

ONE-TIME PASSWORD (OTP)

Thank you for the verification. One time password (OTP) has been sent to your mobile number ending with \*\*\*\*3423. Please enter OTP to proceed with Regional Cash Management System application.

1

Remain: 4 minutes, 58 seconds

Continue

- We will send the One Time Password (OTP) to the mobile number provided to us via SMS. Please provide OTP from your Mobile to verify your account.

Maybank

← EXIT

STATUS INQUIRY

APPLICATION APPROVAL

ONE-TIME PASSWORD (OTP)

Thank you for the verification. One time password (OTP) has been sent to your mobile number ending with \*\*\*\*3423. Please enter OTP to proceed with Regional Cash Management System application.

1

Remain: 4 minutes, 40 seconds

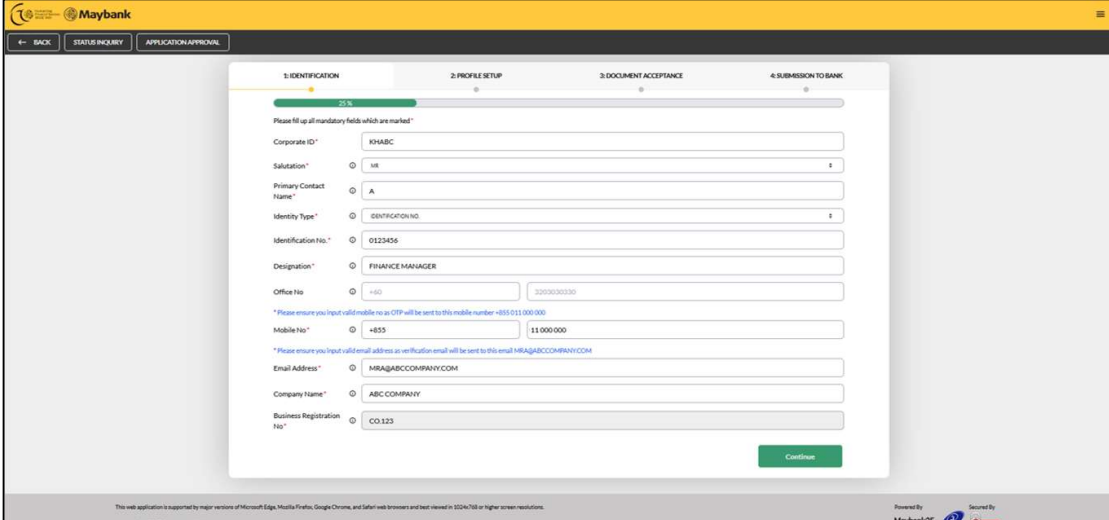
Continue

This web application is supported by major versions of Microsoft Edge, Mozilla Firefox, Google Chrome, and Safari web browsers and best viewed in 1024x768 or higher screen resolution.

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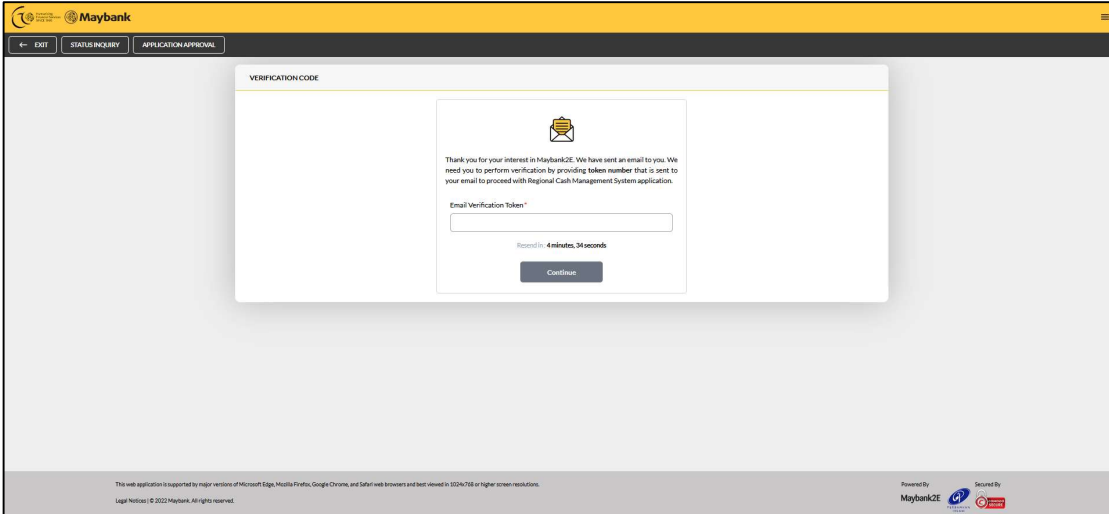
Powered By
Secured By

- Once you have retrieved OTP from your mobile, please click **“Continue”**.
  - You will be requested to input your registered corporate ID to access Maybank2E Regional Cash Management System to proceed further.
2. In the event, if it is your first time using our portal you will be directed to register with us first before proceeding with maintenance request.
- You will be asked the details of company & primary contact for us to identify you.



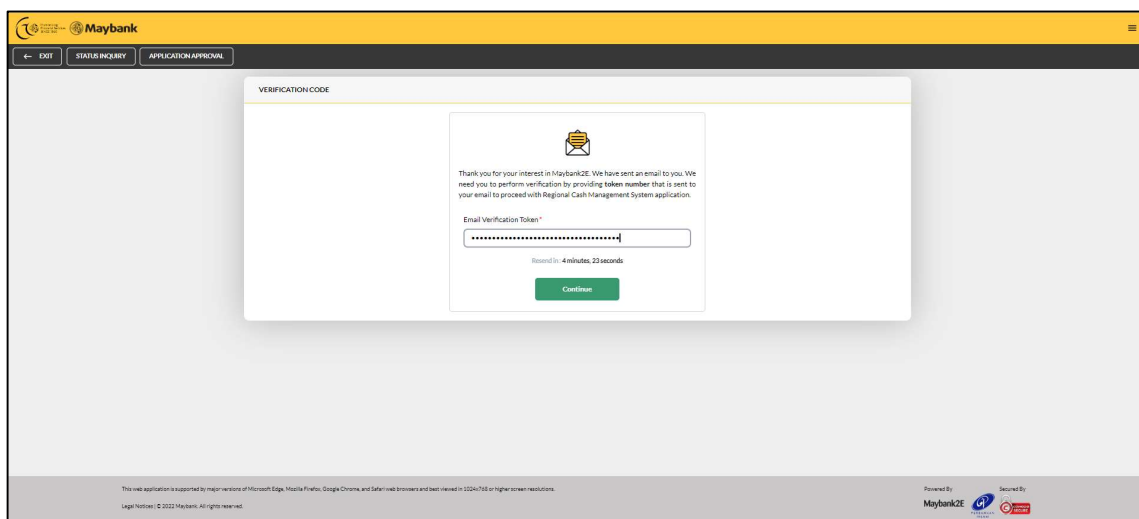
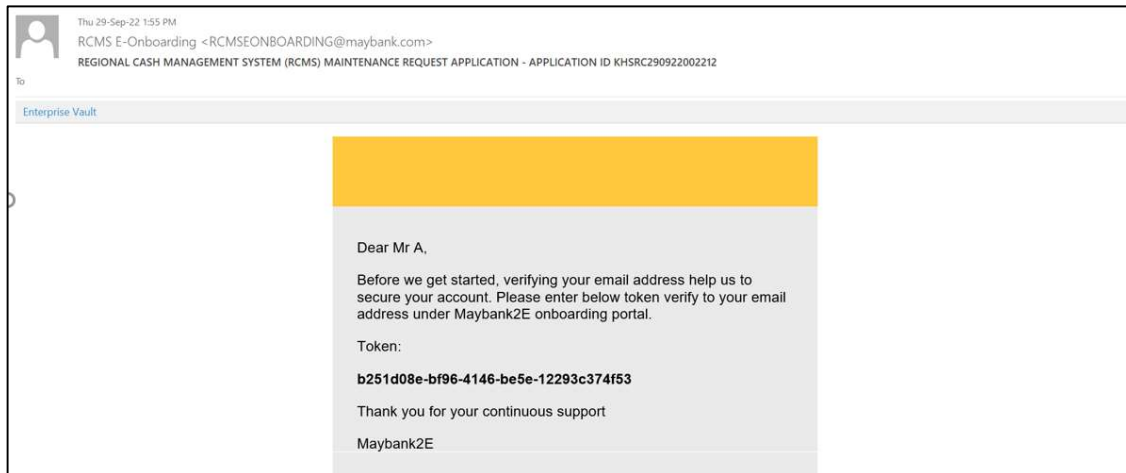
The screenshot shows the Maybank2E registration interface. At the top, there's a navigation bar with 'BACK', 'STATUS INQUIRY', and 'APPLICATION APPROVAL'. Below this, a progress bar indicates four steps: 1. IDENTIFICATION (active), 2. PROFILE SETUP, 3. DOCUMENT ACCEPTANCE, and 4. SUBMISSION TO BANK. The main form area is titled 'Please fill up all mandatory fields which are marked \*'. It contains several input fields: Corporate ID\* (KHABC), Salutation\* (MR), Primary Contact Name\* (A), Identity Type\* (IDENTIFICATION NO.), Identification No.\* (0123456), Designation\* (FINANCE MANAGER), Office No. (with a dropdown for +60 and a text field for 2000000000), Mobile No.\* (with a dropdown for +65 and a text field for 11 000 000), Email Address\* (MRAJABCOMBANK.COM), Company Name\* (ABC COMPANY), and Business Registration No.\* (CO.123). A green 'Continue' button is at the bottom right. At the very bottom, there's a footer with browser compatibility information and security logos.

- Once you have filled up all information, please click **“Continue”**.

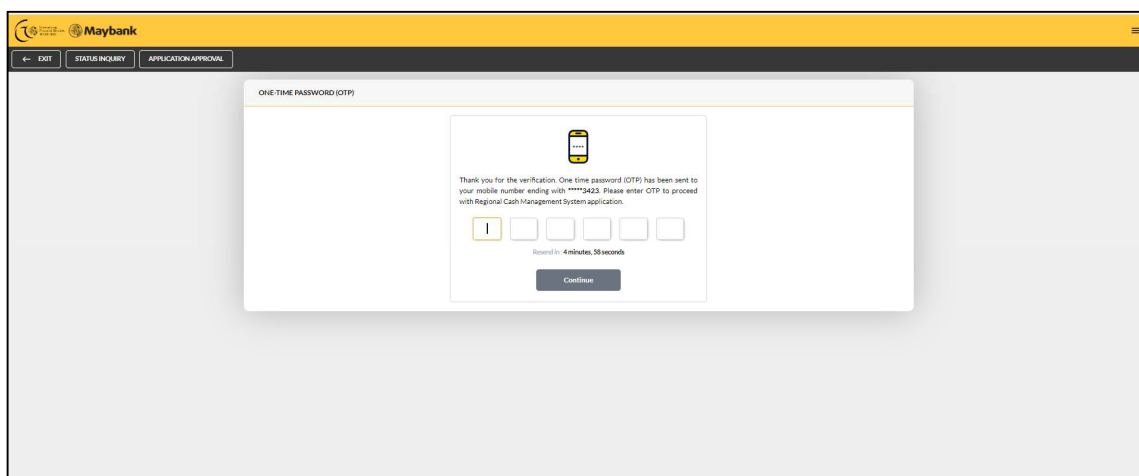


The screenshot shows the Maybank2E verification code screen. It has the same navigation bar as the previous screen. The main content area is titled 'VERIFICATION CODE'. It features a central box with an envelope icon and the text: 'Thank you for your interest in Maybank2E. We have sent an email to you. We need you to perform verification by providing token number that is sent to your email to proceed with Regional Cash Management System application.' Below this text is an input field labeled 'Email Verification token \*'. A timer below the input field shows 'Reset in: 4 minutes, 34 seconds'. A grey 'Continue' button is at the bottom of the central box. The footer at the bottom contains the same browser compatibility and security information as the previous screen.

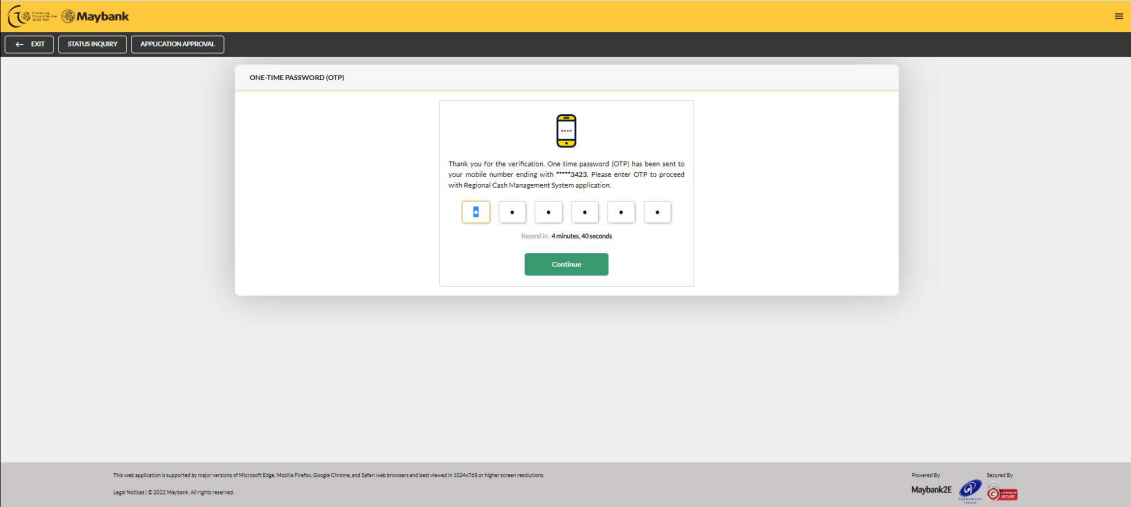
- We will send email verification token to the email address provided to us. Please provide token ID from your email account to proceed further.



- Once you have retrieved email verification token from your email account, please click “Continue”.



- We will send the One Time Password (OTP) to the mobile number provided to us via SMS. Please provide OTP from your Mobile to proceed further.




ONE TIME PASSWORD (OTP)

Thank you for the verification. One time password (OTP) has been sent to your mobile number ending with \*\*\*\*3423. Please enter OTP to proceed with Regional Cash Management System application.

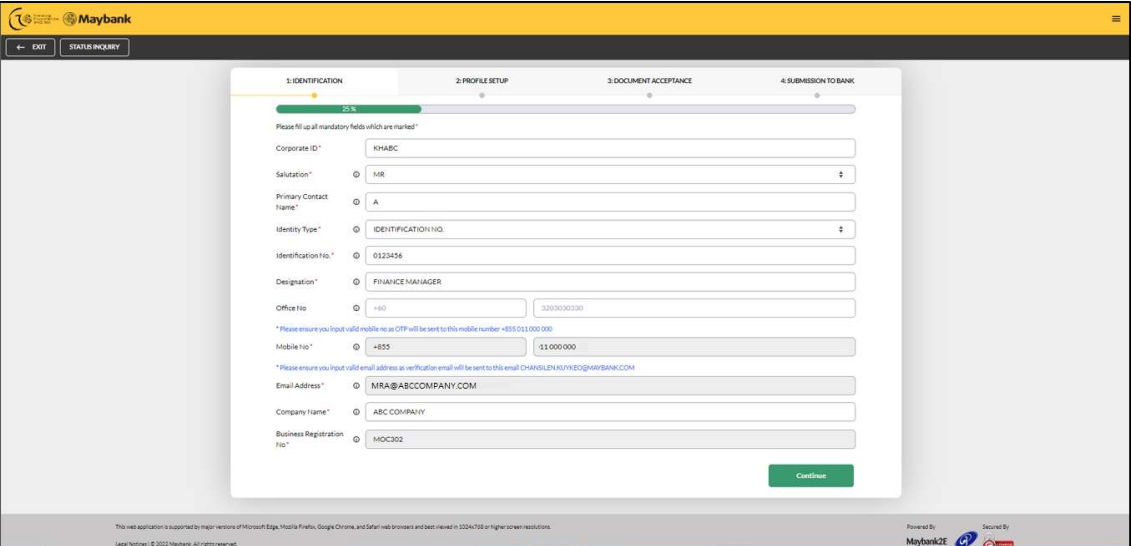
Remain in: 4 minutes, 40 seconds

Continue

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Legal Notices © 2022 Maybank. All rights reserved.

Powered By: Maybank2E Secured By: 

- Once you have retrieved OTP from your mobile, please click **“Continue”**.



1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

25%

Please fill up all mandatory fields which are marked \*

Corporate ID\* KHABC

Salutation\* MR

Primary Contact Name\* A

Identity Type\* IDENTIFICATION HQ

Identification No.\* 0123456

Designation\* FINANCE MANAGER

Office No. +60 3203000330

\* Please ensure you input valid mobile no as OTP will be sent to this mobile number +655 011 000 000

Mobile No. +655 11 000 000

\* Please ensure you input valid email address as verification email will be sent to this email CHANLEEN.KUNYEO@MAYBANK.COM


Email Address\* MRA@ABCCOMPANY.COM

Company Name\* ABC COMPANY

Business Registration No. MOCC02

Continue

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Powered By: Maybank2E Secured By: 

- Upon successful verification, you may proceed to identification information input previously.
- Once you have verified all information please click **“Continue”**.
- You will be directed to the User profile maintenance request form based on type of request you are performing.



## Update Company Details

- You will be requested to input your registered Corporate ID to access Maybank2E Regional Cash Management System to proceed further.

**Update Company Details**

Please fill up all mandatory fields which are marked \*

Corporate ID\*

Business Registration No

☐ Update Company Name

Company Name

☐ Update Account Preferred Name

Account Preferred Name

☐ Update Office No

Office No

Notice of Registration to New Name  
(Supporting Document)

☐ Update Company Address

Company Address 1

Company Address 2

Company Address 3

[Show more address](#)

Country

State/Province


City/District

Prefecture

Zip Postal Code

- Please select information that you wish to update & click **“Continue”**.

Authorisation By Authorised Signatory/ies (As Per Company Board Resolution)

  
 No Data

+ Add Authorized Signatory Name

Save as Draft
Continue

- You may proceed to add Authorized signatory name by selecting “+Add Authorized Signatory Name”.
- You are required provide details of all authorized signatories as per Company Board Resolution.

Add Authorized Signatory Name
X

Please fill up all mandatory fields which are marked \*

<p>Salutation * </p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #f0f0f0;">PLEASE SELECT</div>	<p>Authorized Signatory Name * </p> <div style="border: 1px solid #ccc; padding: 2px;">DIANA MARY</div>
<p>Identity Type * </p> <div style="border: 1px solid #ccc; padding: 2px; background-color: #f0f0f0;">PLEASE SELECT</div>	<p>Identification No. * </p> <div style="border: 1px solid #ccc; padding: 2px;">IC - 821111100000</div>
<p>Designation * </p> <div style="border: 1px solid #ccc; padding: 2px;">FINANCE MANAGER</div>	<p>Mobile No * </p> <div style="display: flex; align-items: center;"> <div style="border: 1px solid #ccc; padding: 2px; width: 100px;">+60</div> <div style="border: 1px solid #ccc; padding: 2px; width: 150px;">120000000</div> </div>
<p>Email Address * </p> <div style="border: 1px solid #ccc; padding: 2px;">H@YAHOO.COM</div>	

Cancel
Save

- Once you have filled up all information please click “Save”.
- You may able to view list of authorized signatories added.
- Please verify click “Continue” to proceed further.
- You will be directed to Step 3: Document Acceptance.

1: IDENTIFICATION
2: PROFILE SETUP
3: DOCUMENT ACCEPTANCE
4: SUBMISSION TO BANK

Page 1

>

Page 2

63%

Update Company Details
v

Authorisation By Authorised Signatory/ies (As Per Company Board Resolution)
v

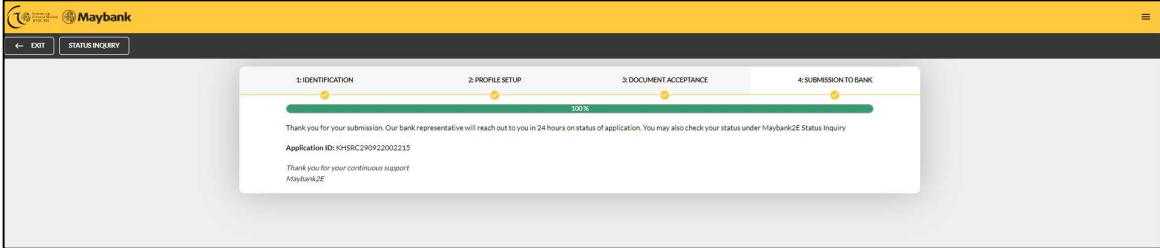
Please select accept to proceed to next stage

I/We hereby confirm that the information in this form is true, accurate, complete & not misleading.

Save as Draft
Reject
Accept

- Please click “Accept” to proceed next stage





Maybank

← EXIT STATUS INQUIRY

1: IDENTIFICATION 2: PROFILE SETUP 3: DOCUMENT ACCEPTANCE 4: SUBMISSION TO BANK

100%

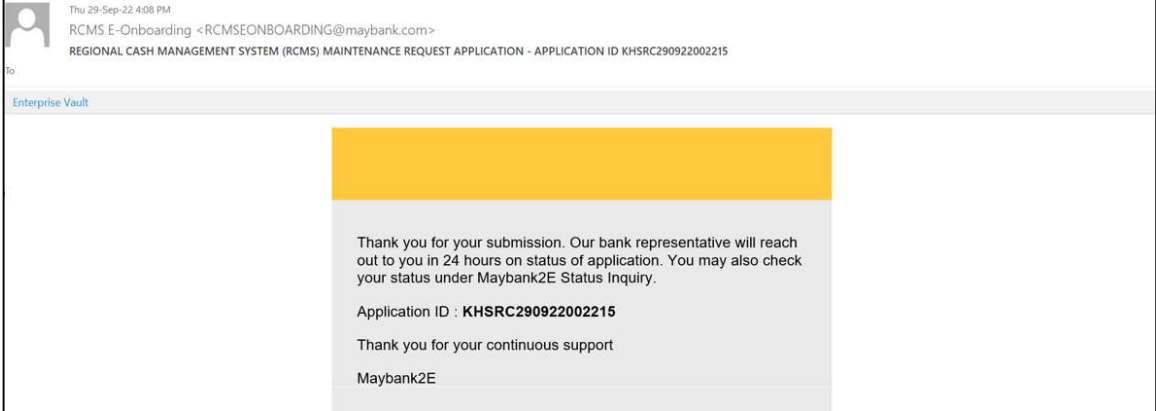
Thank you for your submission. Our bank representative will reach out to you in 24 hours on status of application. You may also check your status under Maybank2E Status Inquiry

Application ID: KHSRC290922002215

Thank you for your continuous support

Maybank2E

- Once your application is successfully submit via M2E ez-Applly you will receive a notifying email.



Thu 29-Sep-22 4:08 PM

RCMS E-Onboarding <RCMSEONBOARDING@maybank.com>

REGIONAL CASH MANAGEMENT SYSTEM (RCMS) MAINTENANCE REQUEST APPLICATION - APPLICATION ID KHSRC290922002215

To

Enterprise Vault

Thank you for your submission. Our bank representative will reach out to you in 24 hours on status of application. You may also check your status under Maybank2E Status Inquiry.

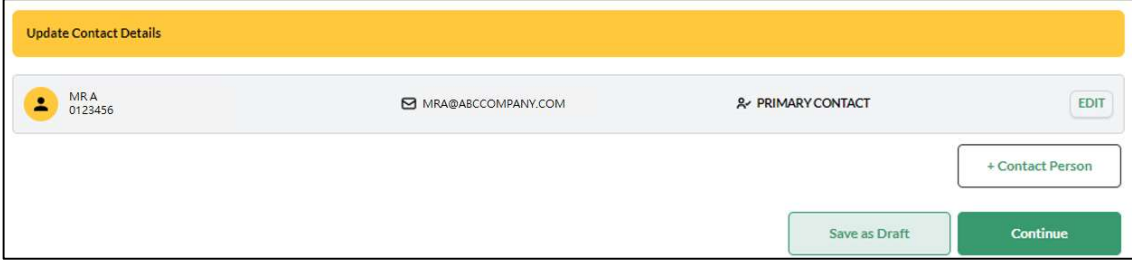
Application ID : **KHSRC290922002215**

Thank you for your continuous support

Maybank2E

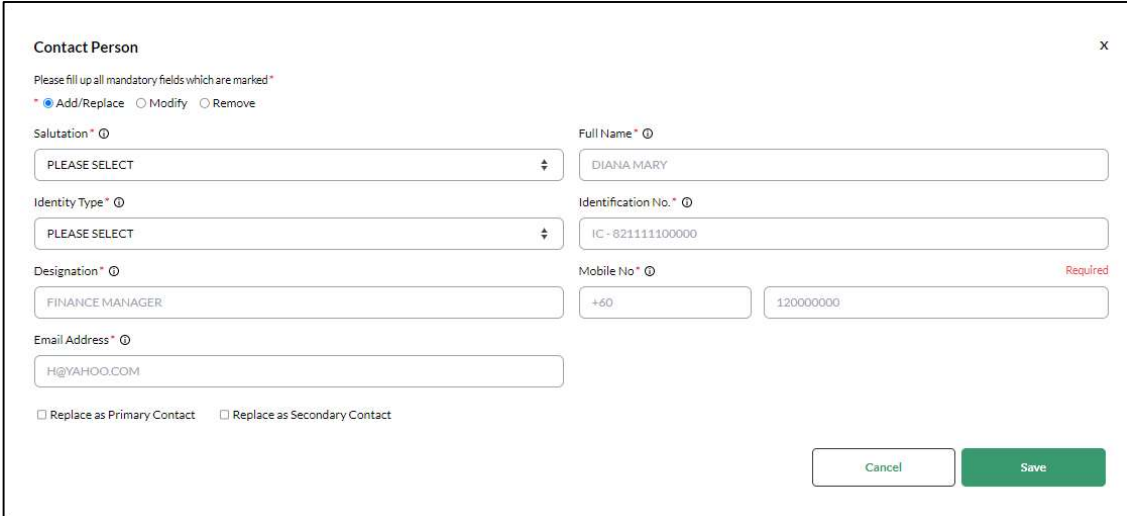
[Type of Maintenance Request available](#)[Update Contact Details - Add, Remove or Modify existing contact information](#)

- Please click “[+Contact Person](#)” & type of request you wish to perform by selecting Add/Replace, Modify or Remove.
- Please take note the primary contact information captured under M2E ez-Apply is for us to identify you once application is received by the bank. For any changes to Maybank2E Regional Cash Management system you are required to perform [+Contact Person](#) action.



The form has a yellow header bar with the text "Update Contact Details". Below the header, there is a light blue bar containing contact information: a person icon, "MRA 0123456", an email icon, "MRA@ABCCOMPANY.COM", and a checkmark icon followed by "PRIMARY CONTACT". An "EDIT" button is on the right. Below this bar is a large white area with a "+ Contact Person" button on the right. At the bottom right are two buttons: "Save as Draft" and "Continue".

### 1. Add/Replace



The form is titled "Contact Person" with a close button (X) in the top right. Below the title is a note: "Please fill up all mandatory fields which are marked \*". There are three radio buttons: "Add/Replace" (selected), "Modify", and "Remove". The form contains several input fields: "Salutation" (dropdown with "PLEASE SELECT"), "Full Name" (text field with "DIANA MARY"), "Identity Type" (dropdown with "PLEASE SELECT"), "Identification No." (text field with "IC-821111100000"), "Designation" (text field with "FINANCE MANAGER"), "Mobile No." (text field with "+60" and "1200000000", marked "Required"), and "Email Address" (text field with "H@YAHOO.COM"). At the bottom left are two checkboxes: "Replace as Primary Contact" and "Replace as Secondary Contact". At the bottom right are "Cancel" and "Save" buttons.

- Once you have filled up all information please click “[Save](#)”.

## 2. Modify

Please fill up all mandatory fields which are marked \*

\* ☐ Add/Replace ☒ Modify ☐ Remove

<b>Full Name *</b> ⓘ	<b>Identity Type *</b> ⓘ
<input type="text" value="DIANA MARY"/>	<input type="text" value="PLEASE SELECT"/>
<b>Identification No. *</b> ⓘ	
<input type="text" value="IC - 821111100000"/>	
<input type="checkbox"/> Update Salutation	<input type="checkbox"/> Update Name
<b>Salutation ⓘ</b>	<b>New Full Name ⓘ</b>
<input type="text" value="PLEASE SELECT"/>	<input type="text" value="DIANA MARY"/>
<input type="checkbox"/> Update Identity Type	<input type="checkbox"/> Update Identification No.
<b>New Identity Type ⓘ</b>	<b>New Identification No. ⓘ</b>
<input type="text" value="PLEASE SELECT"/>	<input type="text" value="IC - 821111100000"/>
<input type="checkbox"/> Update Designation	<input type="checkbox"/> Update Mobile No
<b>Designation ⓘ</b>	<b>Mobile No ⓘ</b>
<input type="text" value="FINANCE MANAGER"/>	<input type="text" value="+60"/> <input type="text" value="1200000000"/>
<input type="checkbox"/> Update Email Address	
<b>Email Address ⓘ</b>	
<input type="text" value="H@YAHOO.COM"/>	
<input type="checkbox"/> Replace as Primary Contact <input type="checkbox"/> Replace as Secondary Contact	

- Once you have filled up all information please click **“Save”**.

## 3. Remove

**Contact Person** ⓘ

Please fill up all mandatory fields which are marked \*

\* ☐ Add/Replace ☐ Modify ☒ Remove


<b>Full Name *</b> ⓘ	<b>Identity Type *</b> ⓘ
<input type="text" value="DIANA MARY"/>	<input type="text" value="PLEASE SELECT"/>
<b>Identification No. *</b> ⓘ	
<input type="text" value="IC - 821111100000"/>	

- Once you have filled up all information please click **“Save”**.

[Type of Maintenance Request available](#)[Update System Admin - Add, Remove or Modify existing system admin](#)

- Please click “+System Admin” & type of request you wish to perform by selecting Add, Modify or Remove.

Update System Administrator

  
No Data

+ System Admin

Save as Draft

Continue


### 1. Add


System Admin


Please fill up all mandatory fields which are marked \*

☒ Add ☐ Modify ☐ Remove


☐ Super Admin (Maker/Checker) ☐ Admin Maker ☐ Admin Checker


Salutation \* 


PLEASE SELECT 

Full Name \* 


DIANA MARY

Identity Type \* 


PLEASE SELECT 

Identification No. \* 

IC - 821111100000


Designation \* 

FINANCE MANAGER

Mobile No \* 


+60

120000000 Required

Email Address \* 

H@YAHOO.COM

Copy of ID/Passport

  
Upload File  
Format accepted: pdf,xls,xlsx  
Max size: 5MB

Cancel

Save

- Once you have filled up all information please click “Save”.

## 2. Modify

System Admin

×

Please fill up all mandatory fields which are marked \*

\* ☐ Add ☒ Modify ☐ Remove

User ID\*

PLEASE ENTER

☐ Update Salutation

Salutation ⓘ

PLEASE SELECT

☐ Update Full Name

Full Name ⓘ

DIANA MARY

☐ Update Identity Type

Identity Type ⓘ

PLEASE SELECT

☐ Update Identification No.

Identification No. ⓘ

IC - 821111100000

☐ Update Designation

Designation ⓘ

FINANCE MANAGER

☐ Update Mobile No

Mobile No ⓘ

+60

120000000

☐ Update Email Address

Email Address ⓘ

H@YAHOO.COM

☐ Update Copy of ID/Passport

Copy of ID/Passport

- Once you have filled up all information please click **“Save”**.

## 3. Remove

System Admin

×

Please fill up all mandatory fields which are marked \*

\* ☐ Add ☐ Modify ☒ Remove

User ID\*

PLEASE ENTER

Cancel

Save

- Once you have filled up all information please click **“Save”**.



[Type of Maintenance Request available](#)[Update Charges Account](#)

- Please update new charge account number & select if request is to supersede the existing account provided for all bank charges or one time charges for this request only.

Update Charge Account

Please fill up all mandatory fields which are marked \*

\* ☐ Supersede the existing account provided for all bank charges ☐ One time charges for this request only

Maybank Business Account No \*

Save as Draft


Continue

- Once you have filled up all information please click [“Continue”](#).

[Type of Maintenance Request available](#)[Update Account details - Add or Remove existing account](#)

- Please click “+Account No” & type of request you wish to perform by selecting Add or Remove account number to all existing user.

Update Account Accessibility

  
No Data

+ Account No

Save as DraftContinue

Account No

Please fill up all mandatory fields which are marked \*

☒ Add new account to all existing user ☐ Remove account to all existing user

Maybank Business Account No \* ⓘ  
500000000000

Account Type \* ⓘ  
PLEASE SELECT

Currency \* ⓘ  
PLEASE SELECT

Account Preferred Name  
ENTER NAME

Other Bank Account (if applicable)  
Other Bank SWIFT Code (11 characters)

☐ Trade ☐ Unit Trust ☐ Short Term Revolving Credit (STRC)

Cancel

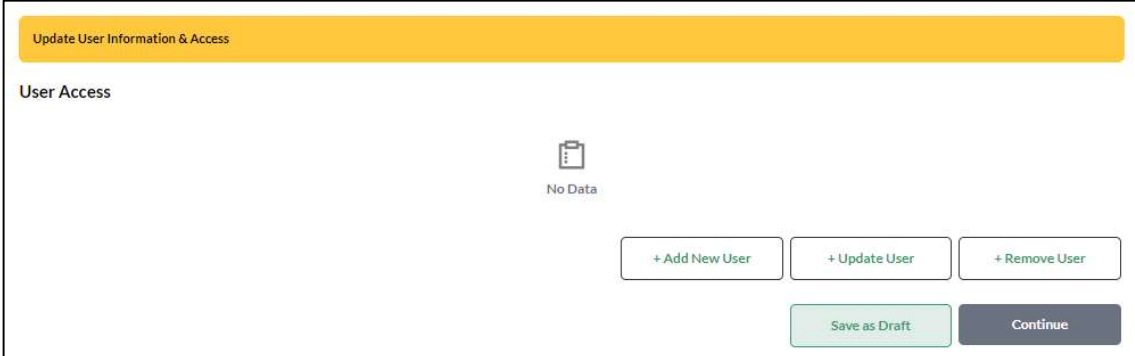
Save

- Once you have filled up all information please click “Save”.

## [Type of Maintenance Request available](#)

Update User information & Access - Add, Remove or Update existing user information & access matrix

- Please click “+Add New User”, “+Update User” or “+Remove User”.



Update User Information & Access

User Access

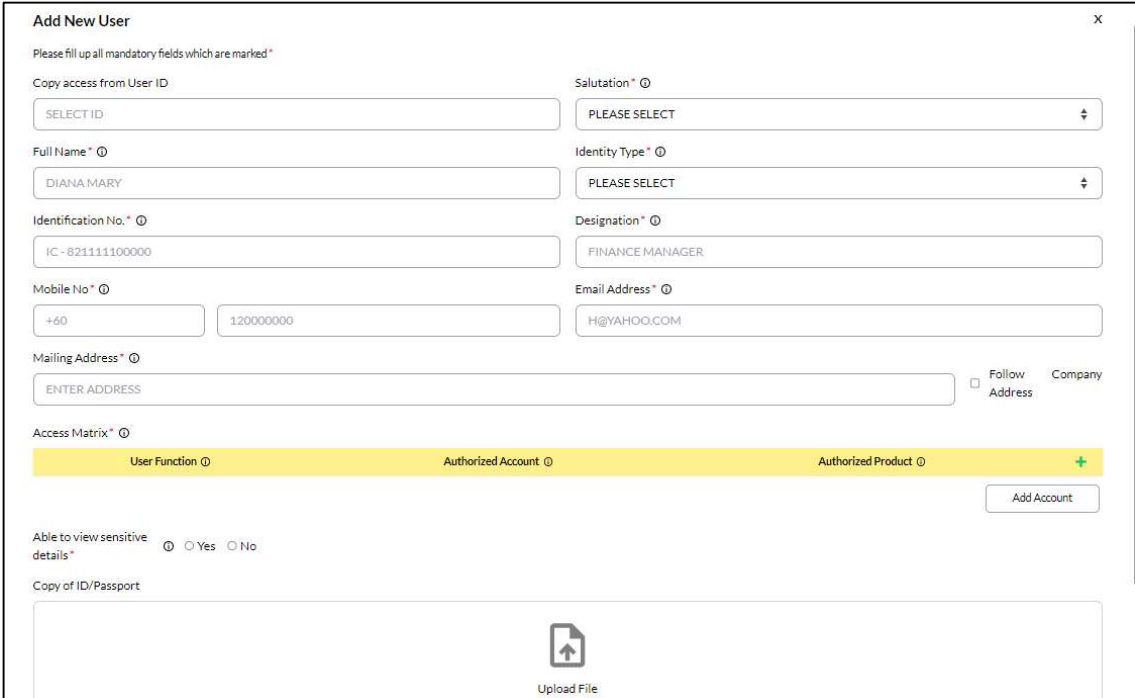
No Data

+ Add New User + Update User + Remove User

Save as Draft Continue

- Once you have filled up all information please click “Continue”.

### 1. Add New User



Add New User

Please fill up all mandatory fields which are marked \*

Copy access from User ID: SELECT ID

Salutation\*: PLEASE SELECT

Full Name\*: DIANA MARY

Identity Type\*: PLEASE SELECT

Identification No.\*: IC - 821111100000

Designation\*: FINANCE MANAGER

Mobile No.\*: +60 1200000000

Email Address\*: HI@YAHOO.COM

Mailing Address\*: ENTER ADDRESS

Follow Address Company

Access Matrix\*:
 

User Function	Authorized Account	Authorized Product

 Add Account

Able to view sensitive details\*: Yes No

Copy of ID/Passport: Upload File

- Once you have filled up all information please click “Save”.

## 2. Update User

Update User

Please fill up all mandatory fields which are marked \*

Add on
Supersede
Remove

User ID\*

PLEASE ENTER

Copy access from User ID

SELECT ID

☐ Update Salutation

Salutation

PLEASE SELECT

☐ Update Full Name

Full Name

DIANA MARY

☐ Update Identity Type

Identity Type

PLEASE SELECT

☐ Update Identification No.

Identification No.

IC - 821111100000

☐ Update Designation

Designation

FINANCE MANAGER

☐ Update Mobile No.

Mobile No.

+60

120000000

☐ Update Email Address

Email Address

H@YAHOO.COM

☐ Update Mailing Address

Mailing Address

ENTER ADDRESS

☐ Follow Address
☐ Company Address

☐ Update Access Matrix

Access Matrix

User Function	Authorized Account	Authorized Product	
			+

Add Account

☐ Update Authorized Workflow

Authorized Workflow

PLEASE SELECT

☐ Update Able to view sensitive details

Able to view sensitive details

☐ Yes
☐ No

☐ Update Super User

Super User

☐ Yes
☐ No

☐ Update Copy of ID/Passport

Copy of ID/Passport

Cancel

Save

- Once you have filled up all information please click **“Save”**.

### 3. Remove User

Remove User

Please fill up all mandatory fields which are marked \*

User ID \*

PLEASE ENTER

Cancel

Save

- Once you have filled up all information please click **“Save”**.

[Type of Maintenance Request available](#)[Update Signature Matrix](#)

Update Signature Matrix

Please fill up all mandatory fields which are marked \*

☐ No changes on Signature Matrix, remain as per existing.

Signature Matrix Type \*  PLEASE SELECT 

Save as Draft

Continue

- Please select signature Matrix type.
- For Simple matrix, you may nominate number of authorizers to approve.

Update Signature Matrix


Please fill up all mandatory fields which are marked \*

☐ No changes on Signature Matrix, remain as per existing.

Signature Matrix Type \*  SIMPLE 

Simple Authorization Matrix

\* ☐ Add on ☐ Supersede ☐ Remove

Any  authorizer to approve 

Save as Draft



Continue

- Once you have filled up all information please click [“Continue”](#).
- For complex, you may create signature groups & specify transaction limit & authorization condition.


Update Signature Matrix

Please fill up all mandatory fields which are marked \*

☐ No changes on Signature Matrix, remain as per existing.

Signature Matrix Type \*  COMPLEX 


Complex Authorization Matrix

  
No Data

+ Signature Matrix

☐ Update Authorization Condition

☐ Add on ☐ Supersede ☐ Remove

Authorization Condition 

Add ANY 2 AUTHORIZERS FROM GROUP A TO APPROVE

Save as Draft

Continue

- Once you have filled up all information please click [“Continue”](#).

### [Type of Maintenance Request available](#)

Others - Replace token, update Cash Management board resolution, update parent/subsidiary company linkage & any other maintenance request

#### 1. Replace Token

**Replace Token**

Please fill up all mandatory fields which are marked \*

User ID \*

PLEASE ENTER

Token Serial No

ENTER NO

Reason for replacement \*

☐ Lost Token ☐ Defective Token

Debiting account number for token charges \*

ENTER NO

Save as Draft

Continue


- Once you have filled up all information please click [“Continue”](#).

#### 2. Update Cash Management Board Resolution

**Update Cash Management Board Resolution**

Please fill up all mandatory fields which are marked \*

Copy of Board Resolution \*

  
Upload File  
Format accepted: pdf,xls,xlsx  
Max size: 5MB

☐ Board resolution for Cash Management use

☐ Combined board resolution with Maybank business account (Certified true copy)

☐ Letter of authorization (Certified true copy)

Save as Draft

Continue

- Once you have filled up all information please click [“Continue”](#).

### 3. Update Parent/Subsidiary company linkage

Update Parent/Subsidiary Company Linkage

Please fill up all mandatory fields which are marked \*


Type of Linkage ☐ Parent Company ☐ Subsidiary Company

Name of Main Company \*

Corporate ID \*

Business Registration No \*

Supporting document

  
Upload File  
Format accepted: pdf, xls,xlsx  
Max size: 5MB

Save as Draft

Continue

- Once you have filled up all information please click [“Continue”](#).


### 4. Any other maintenance request for bank action.

Other Request

Please fill up all mandatory fields which are marked \*

Type of Request \*

Supporting document

  
Upload File  
Format accepted: pdf, xls,xlsx  
Max size: 5MB

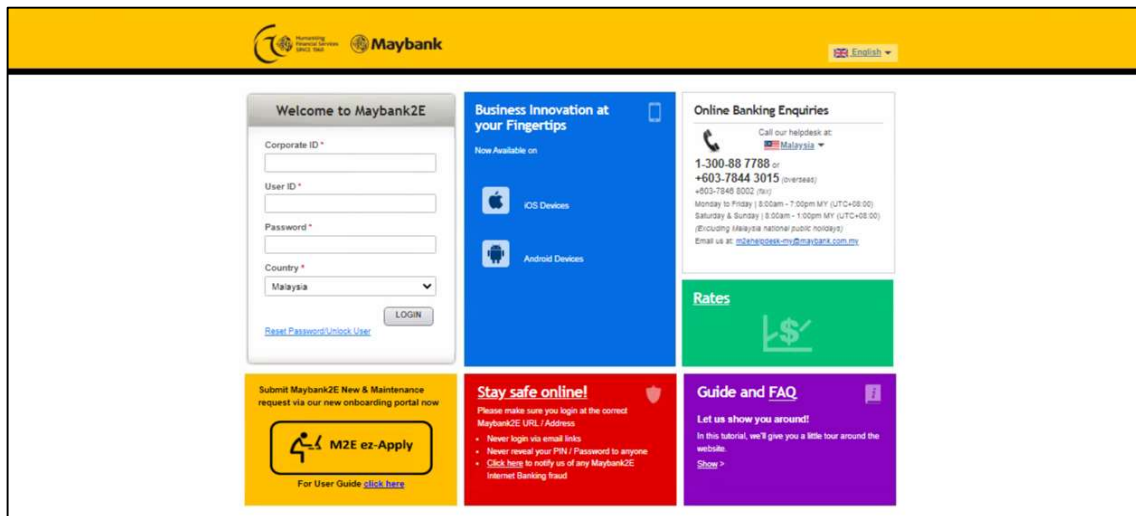
Save as Draft

Continue

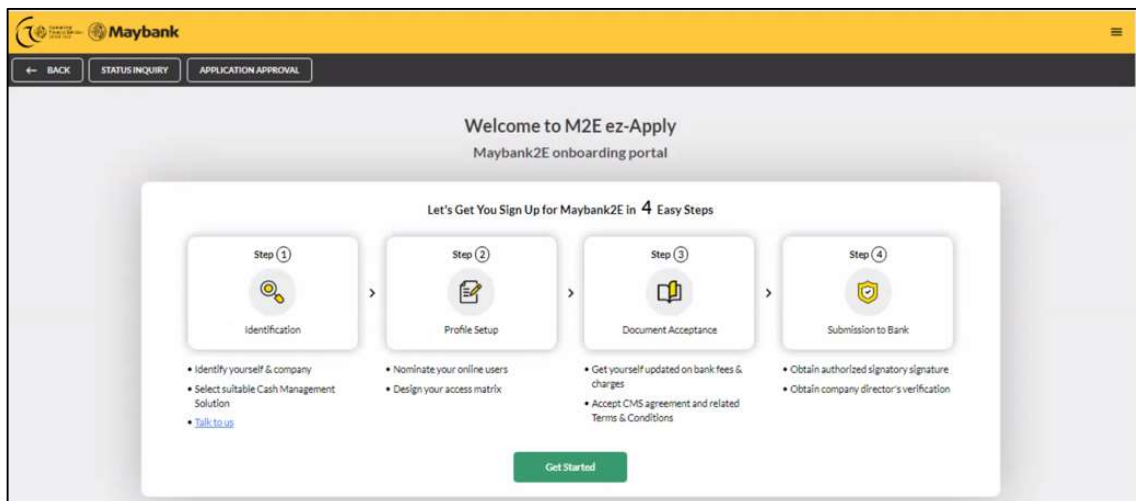
- Once you have filled up all information please click [“Continue”](#).



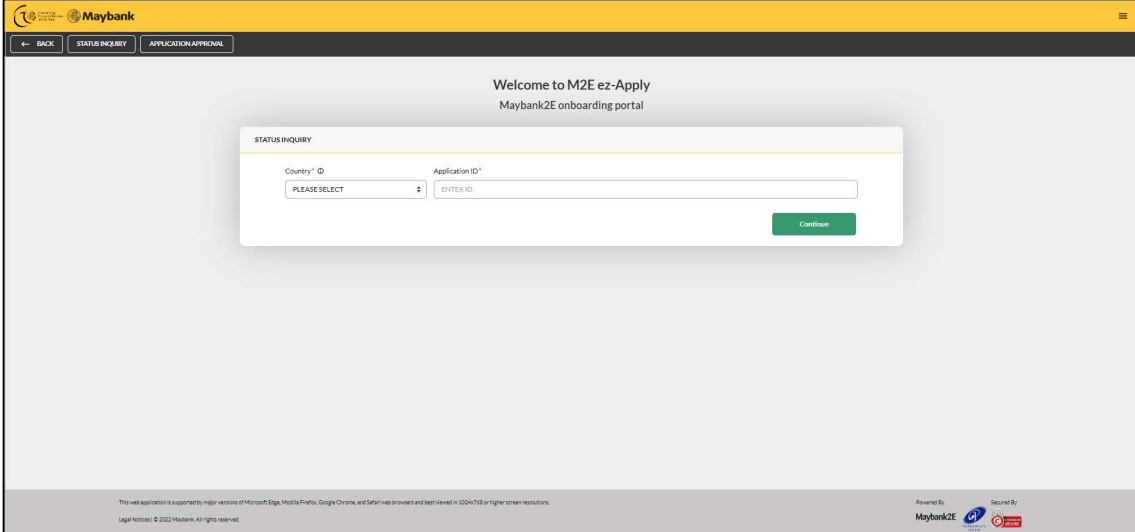
How do I perform M2E Status inquiry via M2E ez-Apply?



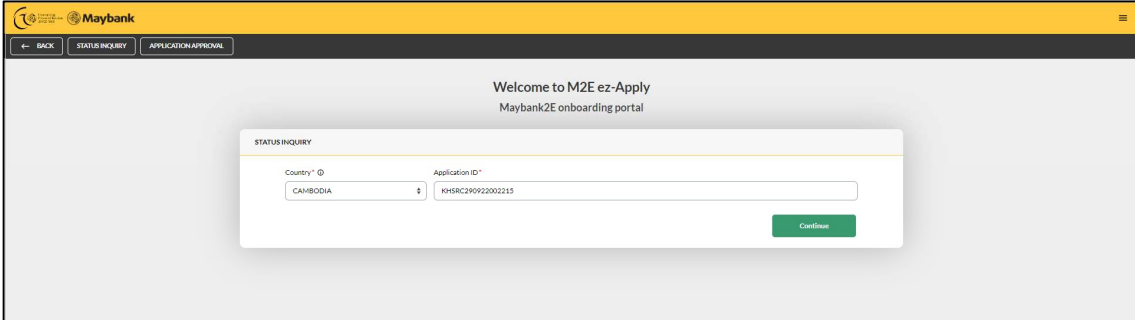
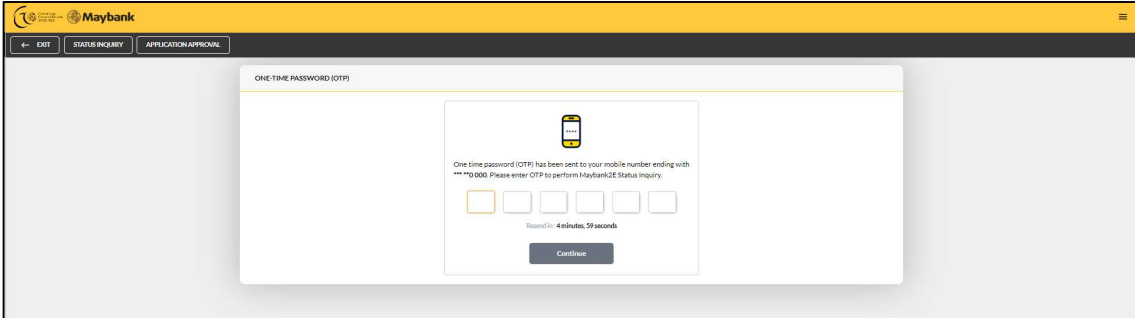
- Please access our Maybank2E login page.
- You will find option for you to perform selection “M2E ez-Apply”.
- Please click on [“M2E ez-Apply”](#).
- Upon selection, you will be directed to our onboarding portal.



- Please click on [“Status Inquiry”](#).




- Please select “Cambodia” from “Country” dropdown & input application ID generated by the system via email during application creation.

- We will send One Time Password (OTP) to the mobile number provided to us via SMS. Please provide OTP from your Mobile to proceed further.

ONE-TIME PASSWORD (OTP)



One time password (OTP) has been sent to your mobile number ending with \*\*\* \*\*0 000. Please enter OTP to perform Maybank2E Status Inquiry.

•

•

•

•

•

•


Resend In: 4 minutes, 27 seconds

Continue


- Once you have retrieved OTP from your mobile, please click **“Continue”**.

Welcome to M2E ez-Apply  
Maybank2E onboarding portal

APPLICATION

 KH5RBC290922002215 29/9/2022	Application Type Maintenance Request	Status Bank Processing	Remarks -	Progress 100%	VIEW
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
- System will retrieve status of your application to Maybank2E Regional Cash Management System.



EXIT STATUS INQUIRY

Welcome to M2E ez-Apply  
Maybank2E onboarding portal

APPLICATION

 KH5RBC290922002216 29/9/2022	Application Type New Subscription	Status Draft	Remarks -	Progress 18%	MANAGE
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- For previous application that was saved as draft and you wish to further proceed, please click **“Manage”** to continue to your application.

-End-