FREQUENTLY ASKED QUESTIONS

EARLY BIRD 5% CASHBACK

1- What is the "Early Bird 5% Cashback" campaign?

This campaign offers Maybank customers an additional 5% cashback, capped at USD50 per cardholder. (Limited to the first 400 eligible principal cardholders)

2- When is the campaign period?

This offer is valid from 1 September 2026 to 30 November 2026.

3- Who is eligible for this campaign?

This campaign is open to all new and existing customers who successfully apply for and are approved, for a Maybank Manchester United Credit Card, activate the card, and perform eligible retail transactions within 30 days from the activation date.

4- When will I receive the cashback?

The extra cashback will be credited within 14 days following the end of the qualifying month, provided that the eligible card remains active and in good standing on the cashback credit date.

5- Is there a limit to how many times I can earn cashback?

Yes, the cashback is capped at USD50 per cardholder.

6- What happens if the campaign budget is fully utilized?

Cashback will be awarded on a first-come, first-served basis. Once the allocated budget is exhausted, the promotion will end even if the campaign period has not finished.

7- Who can I contact if the discount doesn't apply or face issues?

Contact Maybank Customer Service at 098/099 888 028 or connect with us via Live Chat at www.Maybank2u.com.kh or on the official Maybank Cambodia Facebook page.

***