LIVE UNITED, EXPERIENCE THE DREAM WITH MAYBANK

1- What is the " Live United, Experience the Dream with Maybank " campaign?

This campaign offers Maybank customers the chance to win official Manchester United merchandise and the grand prize, a once-in-a-lifetime 4-day, 2-night VIP trip for two to watch Manchester United live at Old Trafford and MU Signed Jersey.

2- When is the campaign period?

This offer is valid from 1st September 2026 – 31st January 2027.

3- Who is eligible for this campaign?

This campaign is open to all new and existing customers who hold a valid Maybank Manchester United Visa Card and fulfill any of the following criteria during the campaign period:

- Open a new Premier Wealth account
- Maintain and growth the required average daily balance (ADB) and meet the minimum month-end balance during the campaign period
- Spend with Maybank Manchester United Cards or any Maybank Credit Cards

4- How many prizes are offered in the campaign, and what does each prize include?

You will stand a chance to win the consolidated and the Grand Prizes through lucky draw as below detail. **Grand Prize**

Prize		Individual Customer Winners
Grand Lucky Draw Prize	A 4-day 2-night trip and VIP experience for two to watch Manchester United live at Old Trafford, including: • Round-trip flight tickets for two (Winner + one guest). • Accommodation for two (Winner + one guest). • Manchester United home game tickets (including match day hospitality) of Maybank's choice (Winner + one guest). • Manchester United Red Days experience including a tour to Manchester United Stadium, visit Megastore and lunch at Red Café (Winner + one guest). • Visa fees for both the Winner and his/her guest.	3
	MU Team Signed T-Shirt (Season 2025/2026)	5

Consolation Prizes	MU Player Signed T-Shirt (Season 2025/2026)	5

5- How can I win the prize?

Earn lucky entry(ies) for any of the following actions:

Mandatory Requirement: The customer must hold a valid Maybank Visa Manchester United Card during the campaign period and fulfill any criteria below to participate in the campaign:

Customer Segment	Customer Action / Criteria	Lucky Draw Entries
Individual	Individual customers (PW & non-PW) who maintain and grow the required average daily balance (ADB) and meet the minimum month-end balance during the campaign period.	• 1 entry for every USD 500 ADB • 3 entries for every KHR 2 million ADB
	Open new Premier Wealth account and deposit minimum of USD 25,000 or KHR 100 million	• Additional 10 entries (one-time only) for each New PW customer. • 1 entry for every USD 100 cumulative spend per month with MU Debit Card & Maybank 2 Credit Card. • 2 entries for every USD 100 cumulative spend per month with MU Credit Card.
	Spend Maybank Manchester United Card and/or any Maybank Credit Card	
	Apply, Activate and Spend with Your Maybank Manchester United Credit Card	• 5 entries (one-time only) upon successful approval of the Maybank Manchester United Credit Card and perform at least 1 transaction during campaign period.

Remark:

1. Entries are calculated each month across the course of campaign. To qualify for the CASA entries, customers must maintain a Minimum Month-End Balance (MEB) of at least USD 500 or KHR 2 million at the end of the qualified month. Retail and e-commerce spending with MU cards and Maybank 2 credit cards are qualified. Entries are based on total cumulative spending each month during the campaign period. The MU card must be activated and remain active and in good standing until prize fulfilment.

6- When is the lucky draw date?

The lucky draw will be conducted within one month after the campaign ends. Eligible participants will be randomly selected through Maybank's randomizer system.

7- How are lucky draw entries calculated?

Lucky draw entries are accumulated monthly throughout the campaign period based on qualifying deposits, card spending, Premier Wealth account opening, and successful Maybank Manchester United Credit Card activation.

8- How will winners be informed?

Winners will be notified through the communication channel Maybank deems appropriate, such as phone, email, or official announcement.

9- What costs are covered in the Grand Prize package?

The package includes a 4-day, 2-night trip with flights, accommodation, match tickets, Red Day experience, and transportation between the airport and hotel, hotel and Old Trafford, and hotel and the Manchester United Training Ground (if applicable). All other expenses, including meals, personal transport, personal costs, and additional services, are the responsibility of the winner.

10- Can I be disqualified by the campaign?

Yes. Maybank reserves the right to disqualify participants who do not meet the campaign requirements or violate terms and conditions.

You will lose eligibility to participate in the campaign and will not be able to claim any prize if:

- You fail to pay the minimum amount due on any Maybank Credit Card or loan account by the due date.
- You cancel, close, or have your Maybank Credit Card account terminated before prize fulfilment.
- You cancel or close your Maybank Manchester United Visa Debit Card before prize fulfilment.
- You fail to maintain the required Average Monthly Balance and Month-end Balance until the end of the campaign.
- You are found or suspected of being involved in misconduct, fraud, or wrongful acts.

You will be notified if you are disqualified or ineligible to claim a prize.

11- Can I win more than one prize?

Yes, each winner is entitled to win one (1) grand prize and one (1) consolation prize only.

12- What happens if I win the trip but cannot travel?

- The prize is non-transferable and non-exchangeable for cash.

- If the winner and/or nominated passenger is unable to travel or fails to meet travel requirements, the prize shall be forfeited. Maybank reserves the right to select an alternative eligible winner.

13- Will I need a visa for the trip?

Yes, winners must have a valid passport (at least six months' validity from departure date) and secure any required travel visa. Maybank will support with required documentation but is not responsible for visa approval.

14- When will the travel date be confirmed?

The travel date for the Grand Prize trip to Manchester United will be notified to the winner through a communication channel Maybank deems appropriate. Maybank reserves the right to vary the date, and any changes will be communicated to the winner.

15- Can I extend my stay in the UK?

Yes, but any extension will be at the winner's own expense. Maybank will not cover costs beyond the official 4-day, 2-night package. We encourage extensions after the official trip period, rather than before.

16- Which airline will be used for the trip?

Winners and their nominated passengers must travel from Phnom Penh to Manchester using Maybank's designated airline.

17- Are there age restrictions for the nominated passenger?

Nominated passengers must be 18 years old or above who satisfy all immigration, visa, passport and travel requirements and are not prohibited by applicable laws from travelling.

18- What travel documents are required?

Winners and nominated passengers must submit the required documents for visa application at the embassy as follows.

- Valid passports (at least six months' validity from departure date).
- All personal and financial documents.
- Any health documentation.

19- What is Maybank's responsibility for the Grand Prize?

Maybank's liability is limited to paying the purchase price of the prize to the appointed travel agent. The prize cannot be exchanged for cash or other alternatives. Maybank reserves the right to adjust the itinerary if necessary.

20- Is the prize transferable?

No, the Prize is strictly non-transferable and non-exchangeable, either in part or in full.

21- Do I need to register separately for the campaign?

No separate registration is required. Eligible customers who meet the campaign requirements during the campaign period will automatically earn lucky draw entries.

22- How can I check whether my Maybank Manchester United Card is active?

You may check your card status through Maybank2u, contact Maybank Customer Service, or visit your nearest Maybank branch. Your card must remain active and in good standing until prize fulfilment.

23- Will I receive a notification whenever I earn a lucky draw entry?

No individual notification will be issued for each entry earned. Maybank will calculate qualifying entries based on its records and the approved campaign mechanics.

24- Can entries earned from deposits and card spending be combined?

Yes. Eligible entries earned from qualifying deposits, Premier Wealth account opening, card spending and qualifying Maybank Manchester United Credit Card activation will be accumulated during the campaign period.

25- If I have more than one eligible Maybank card, will spending be combined?

Qualifying spending made with eligible cards held by the same customer may be accumulated based on Maybank's records and the applicable campaign mechanics.

26- Do cancelled or refunded card transactions qualify for lucky draw entries?

No. Cancelled, reversed, refunded, disputed, fraudulent or otherwise ineligible transactions will not qualify. Maybank may adjust the number of entries if a transaction is subsequently reversed or refunded.

27- Do cash withdrawals, cash advances, fees or interest charges qualify as card spending?

No. Cash withdrawals, cash advances, annual fees, finance charges, late payment charges, taxes and other non-retail transactions do not qualify unless Maybank expressly states otherwise.

28- What happens if I close my account or cancel my card during the campaign?

You may lose your eligibility and accumulated entries if the relevant account or card is closed, cancelled, suspended, terminated or no longer in good standing before prize fulfilment.

29- Will unused lucky draw entries be carried forward to another campaign?

No. Entries are valid only for this campaign and will expire after the campaign and prize selection process have been completed.

30- What should I do if my contact details have changed?

Please update your mobile number, email address and other contact details with Maybank as soon as possible. Maybank will use the contact information maintained in its records to notify selected winners.

31- How long do I have to respond if I am selected as a winner?

A selected winner must respond and provide the required information within the period stated in Maybank's notification. Failure to respond within that period may result in forfeiture of the prize and selection of another eligible winner.

32- Will Maybank ask me to pay money to claim a prize?

Maybank will not request payment to release a campaign prize. Customers should not share passwords, PINs, one-time passwords or other confidential banking information. If you receive a suspicious message or call, contact Maybank through its official channels.

33- Who can I contact if I need more information related to the campaign?

Contact Maybank Customer Service at 098/099 888 028 or connect with us via Live Chat at www.Maybank2u.com.kh or on the official Maybank Cambodia Facebook page.

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