

SAVE MORE ON GRABFOOD AND GRABRIDE WITH MAYBANK VISA CARD

1- What is the "Save More on GrabFood and GrabRide with Maybank Visa Card" campaign?

This promotion is exclusively for Maybank Visa Credit and Debit Cardholders who spend on Grab Food and Ride using Maybank Visa Cards during the campaign period.

2- Who is eligible for this promotion?

This promotion is open to all Maybank Visa cardholders in Cambodia, including:

- Debit Cards: Cherry, Picture, Manchester United (MU), and Premier Wealth (PW)
- Credit Cards: Visa Gold and Visa Platinum

*Valid for Grab Cambodia users only.

3- What is the offer?

Cardholders will receive an instant USD2 discount when they spend a minimum of USD5 on either Grab Food or Grab Ride, paid using a Maybank Visa Credit or Debit Card.

4- When is the promotion period?

This offer is valid from 1 April – 30 June 2026, or until redemption limits are reached—whichever comes first.

5- How do I redeem the offer?

To redeem the discount:

- Go to the Grab app and select your food or Ride service.
- At checkout, enter the promo code **"MCPVISA"**
- Select and use your Maybank Visa Debit or Credit Card as the payment method.
- The USD2 discount will automatically apply if all conditions are met.

6- How many times can I use the promo code?

There is no redemption limit for user.

7- Can I use this offer for all types of Grab services?

No, you cannot. The discount is only applicable to:

- GrabFood orders
- GrabRide (transportation)

It is not applicable for:

- Grab Mart
- Grab Express
- Tips or platform service fees

8- What happens if I cancel or get a refund for my order?

If your order is cancelled or refunded, the discount will be voided

9- Can this offer be combined with other Grab or card promotions?

No. This offer cannot be used together with other promo codes or discounts on the same transaction.

10- Is there a limit to how many people can redeem this offer?

No. However, the promotion is available on a first-come, first-served basis and may end earlier if the allocated budget or redemption limited is reached.

11- What if I forgot to apply the promo code or didn't select my Maybank Visa card?

The discount will not be applied if:

- You don't enter the correct promo code **"MCPVISA"**.
- You don't select a Maybank Visa card as your payment method.

Unfortunately, no adjustments or reapplications of the promo can be made once the transaction is completed.

12- Can supplementary cardholders also enjoy the offer?

Yes. Supplementary cardholders with eligible Maybank Visa Cards can also enjoy the discount, subject to the one redemption per card per day condition and up to 15 redemptions per card throughout the campaign.

13- Will I be notified if the promo has reached its daily or total limit?

The Grab app may notify you if the promo code has expired or is no longer available; however, this depends on Grab's platform functionality and cannot be guaranteed. To avoid missing out, it is recommended to redeem the offer early in the day.

14- Who can I contact if the discount doesn't apply or I face issues?

For technical issues with promo code redemption:

- Contact Grab's in-app Help Center
- For card-related issues (e.g. payment failed with Maybank Visa Card):

Contact Maybank Customer Service at 098/099 888 028, or connect with us via Live Chat at www.maybank2u.com.kh or on the official Maybank Cambodia Facebook page.
