FREQUENTLY ASKED QUESTIONS

UNITED FAN LEAGUE & FINALE REWARDS

1- What is the " United Fan League & Finale Rewards " campaign?

This campaign offers Maybank customers monthly leaderboard rewards, monthly cashback lucky draw and Grand Finale Lucky Draw under qualifying mechanism set.

2- When is the campaign period?

This offer is valid from 1 September 2026 to 31 January 2027.

3- Who is eligible for this campaign?

This campaign is open to all new and existing customers who meet the following monthly qualifying criteria:

- **Manchester United Debit Card:** Minimum 5 eligible retail transactions and cumulative eligible monthly spend of USD50.
- **Manchester United Credit Card:** Minimum 5 eligible retail transactions and cumulative eligible monthly spend of USD50.

4- What are the offers and prizes?

a. Monthly Leaderboard Rewards

<table>
<tr><td>Eligibility</td><td colspan="3">• The campaign is open to eligible Maybank Manchester United Debit and Credit principal cardholders.
• Eligibility will be assessed independently for each calendar month during the campaign period.
• Customers who meet the monthly qualifying criteria will be eligible for the applicable Monthly Leaderboard and Monthly Cashback Lucky Draw, subject to the respective mechanics below.</td></tr>
<tr><td>Rewards</td><td colspan="3"><table>
<tr><th>Prize</th><th>Monthly Allocation</th><th>Total Campaign Rewards</th></tr>
<tr><td>Maybank x Manchester United T-Shirt</td><td>1 winner per leaderboard per month</td><td>Manchester United T-Shirt: 20 winners</td></tr>
<tr><td>Maybank x Manchester United Scarf</td><td>4 winners per leaderboard per month</td><td>Manchester United Scarf: 80 winners</td></tr>
</table></td></tr>
<tr><td>Leaderboard Structure</td><td colspan="3"><table>
<tr><th>Card Category</th><th>Leaderboard</th><th>Reward Ranking</th></tr>
<tr><td>Manchester United Debit Card</td><td>Top Spender</td><td rowspan="3">- 1st winner: T-Shirt
- 2nd–5th winners: Scarf</td></tr>
<tr><td>Manchester United Debit Card</td><td>Top Transactor</td></tr>
<tr><td>Manchester United Credit Card</td><td>Top Spender</td></tr>
</table></td></tr>
</table>

	Manchester United Credit Card	Top Transactor	

Remark:

- *Customers must meet the applicable monthly qualifying criteria to be ranked under the Monthly Leaderboard.*
- *Eligible customers will be ranked separately by card category (Manchester United Debit Card and Manchester United Credit Card) and leaderboard type (Top Spender and Top Transactor).*
- *The **Top Spender Leaderboard** will be ranked based on the highest cumulative eligible retail spend during the respective calendar month.*
- *The **Top Transactor Leaderboard** will be ranked based on the highest number of eligible retail transactions during the respective calendar month.*
- *Each customer may receive a maximum of **one Monthly Reward during the campaign period,** while remaining eligible for one Grand Finale Reward.*

b. Monthly Cashback Lucky Draw:

Eligibility	• The Monthly Cashback Lucky Draw is open to eligible Maybank Manchester United Debit and Credit principal cardholders who meet the applicable monthly qualifying criteria under the United Fan League. • Customer will earn one (1) lucky draw entry for every USD50 cumulative eligible spend for both MU Credit and MU Debit Cards to qualify for the Monthly Cashback Lucky Draw. • Eligibility and lucky draw entries will be assessed independently for each calendar month throughout the campaign period.
Rewards	

Prize	Monthly Winners	Total Campaign Rewards
USD100 Monthly Cashback	2	10
USD50 Monthly Cashback	4	20
Total	**6 Winners per month**	**30 Rewards**

Remark:

- *Lucky draw entries will only be awarded for completed qualifying multiples. Any remaining eligible spend or eligible retail transactions below the applicable entry threshold will not be carried forward to the following calendar month.*
- *Each customer may receive a maximum of **one Monthly Reward during the campaign period,** while remaining eligible for one Grand Finale Reward*
- *Every eligible Monthly Cashback Lucky Draw Entry will automatically qualify as one (1) corresponding Grand Finale Lucky Draw entry.*
- *Cashback will be credited after eligibility validation, completion of the lucky draw and internal approval.*

c. Grand Lucky Draw

<table>
<tr><td>Eligibility</td><td>• The Grand Finale Lucky Draw is open to eligible Maybank Manchester United Debit and Credit principal cardholders who have earned at least one (1) eligible Monthly Cashback Lucky Draw entry during the campaign period.
• Customers must maintain an active Maybank Manchester United Debit or Credit Card in good standing at the time of winner validation and prize fulfilment.</td></tr>
<tr><td>Rewards</td><td>
<table>
<tr><th>Prize</th><th>Total Winners</th></tr>
<tr><td>Official Manchester United Team-Signed Jersey 26/27</td><td>1</td></tr>
<tr><td>Official Manchester United Individually Signed Jersey 26/27</td><td>1</td></tr>
<tr><td>USD100 Cashback</td><td>10</td></tr>
<tr><td>Total</td><td>12 Winners</td></tr>
</table>
</td></tr>
</table>

Remarks:

- *Every eligible Monthly Cashback Lucky Draw entry earned during the campaign period will automatically qualify as one (1) corresponding Grand Finale Lucky Draw entry.*
- *Grand Finale Lucky Draw entries will be accumulated throughout the campaign period across all Monthly Cashback Reward.*
- *There is no maximum limit on the number of Grand Finale Lucky Draw entries that an eligible customer may accumulate.*
- *Upon completion of the campaign, all accumulated Grand Finale Lucky Draw entries will be consolidated into a single Grand Finale Lucky Draw.*
- *Each eligible Grand Finale Lucky Draw entry will have an equal chance of winning.*
- *Each customer may receive a maximum of one (1) Grand Finale reward.*
- *Each customer may receive a maximum of one Grand Finale reward. The Grand Finale prizes will be drawn in descending order of prize priority as determined by the Bank. Where a selected customer has already won a Grand Finale reward, the subsequent selection will be redrawn.*
- *The Grand Finale Lucky Draw will be conducted after completion of the campaign and validation of all eligible entries.*

5- Who can I contact if the discount doesn't apply or face issues?

Contact Maybank Customer Service at 098/099 888 028 or connect with us via Live Chat at www.Maybank2u.com.kh or on the official Maybank Cambodia Facebook page.

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