

Maybank & IHH Healthcare Partnership Benefits

1- How do I get started if I want to use this benefits?

Option 1:

You can begin by contacting our IHH Healthcare Cambodia Office through any of the following methods:

- **Email:** phnompenh.kh@ihhhealthcare.com
- **Phone:** 098 531 911 / 012 531 911
- **Facebook:** IHH Healthcare Singapore Cambodia Office

Option 2:

You can directly by contacting our Maybank Cambodia through any of the following methods:

- **Email:** contactus.mcp@maybank.com
- **Phone:** +855 98 888 028 / 99 888 028
- **Facebook:** Maybank Cambodia
- **Relation Manager:** Your dedicate Relationship support

2- Which hospitals in Singapore are part of this partnership?

This offer is valid at our partner hospitals in Singapore:

- Mount Elizabeth Orchard
- Mount Elizabeth Novena
- Parkway East
- Gleneagles Hospital

3- What exclusive benefits are available for Maybank Cardholders?

As an eligible Maybank Cardholder, you are entitled to:

- A **10% discount** on health check-ups.
- A **5% discount** on inpatient hospital bills.
- Complimentary **limousine transfer** (one-way for outpatient, two-way for inpatient).
- **Priority appointment scheduling with specialists** and a **24-hour medical assistance hotline**
- Free **translator support**.

4- What is the most important thing I need to do before my hospital visit?

You must **obtain a discount letter** from IHH Healthcare Cambodia office before you go to the hospital. This letter is essential to claim all the benefits listed above.

5- How do I qualify for the discount letter?

The discount letter is issued after we successfully verify your valid Maybank card (Premier Wealth Visa Card and Platinum Credit card)

6- How do I redeem the benefits and discounts at the hospital?

When settling your bill at the hospital, simply present your discount letter and make the payment using your Maybank card. The applicable discounts will be applied directly to your final bill at that time.