

Maybank & IHH Healthcare Partnership Benefits

1. These Terms and Conditions govern the exclusive benefits available to eligible Maybank cardholders under the partnership with IHH Healthcare Singapore. By accessing or using these benefits, you agree to be bound by the following terms.

2. Eligibility

- These benefits are exclusively available to valid cardholders of Maybank Cambodia ("Cardholder") - Platinum Credit Card and Premier wealth Cardholders.
- Benefits are non-transferable and may not be combined with any other existing promotions, discounts, or offers unless otherwise stated.

3. Available Benefits

Subject to these Terms and Conditions, eligible Cardholders are entitled to the following at participating hospitals in Singapore:

- A 10% discount on health check-up packages.
- A 5% discount on inpatient hospital bills.
- One (1) complimentary one-way limousine transfer for outpatient services.
- One (1) complimentary two-way limousine transfer for inpatient services.
- Priority appointment scheduling with specialists and a 24-hour medical assistance hotline
- Complimentary translator support services.

4. Participating Hospitals

The benefits under this partnership are valid only at the following IHH Healthcare hospitals in Singapore:

- Mount Elizabeth Orchard Hospital
- Mount Elizabeth Novena Hospital
- Parkway East Hospital
- Gleneagles Hospital

5. Redemption Procedure

- **Pre-Visit Requirement:** To avail of the benefits, the Cardholder **must obtain a discount letter** prior to their hospital visit in Singapore.
- **Issuance of Discount Letter:** The discount letter will be issued by the IHH Healthcare Cambodia office upon successful verification of the Cardholder's valid Maybank Card., the Cardholder must present the valid discount letter and settle the bill using their Maybank card at the time of payment. The applicable discounts will be applied directly to the final bill.

General Terms

1. The discount letter is essential for redemption. Benefits will not be honored without its presentation at the point of payment.
2. All services and treatments are subject to the standard terms, conditions, and policies of the respective participating hospitals.
3. Maybank and IHH Healthcare reserve the right to modify, terminate, or extend these benefits and terms at any time without prior notice.
4. This offer is valid until further notice or until a specified end date is communicated by either party.
5. In the event of any dispute, the decision of Maybank and IHH Healthcare shall be final.