

First-Year Annual Fee Waiver Campaign for Debit & Platinum Credit Card

1- What is the campaign period?

The campaign runs from **1 May 2026 to 30 April 2027** (both dates inclusive).

2- Who is eligible for this promotion?

This promotion is open to both **new and existing Maybank cardholders** who apply for the following cards:

- **Debit Cards:** Cherry, Picture, and Manchester United Legends Card.
- **Credit Cards:** Platinum Credit Card (a dual-card package including a Platinum Visa and an American Express Platinum Credit Card).

3- What is the offer for Maybank Visa Debit Cards?

Cardholders who apply for a Debit Card during the campaign period will enjoy:

- First-year annual fee waiver.
- No minimum spend is required.
- The waiver is applied automatically upon card issuance.

4- What is the offer for Maybank Platinum Credit Card?

For Platinum Credit Card cardholders:

- First-year annual fee reversal upon meeting a minimum spending requirement of USD 3,000.
- Eligible spending is calculated across **both Platinum Visa and American Express Platinum Credit Cards** within the first **three (3) months from card issuance date**.

5- How does the annual fee reversal work for the Credit Card?

Upon successful fulfillment of the spending requirement:

- The first-year annual fee will be reversed to the customer's credit card.
- The reversal will be processed in the **second (2nd) week of the following month** after eligibility is confirmed.

6- Which transactions count toward the spending threshold for Maybank Platinum Credit Card?

All eligible retail and e-commerce purchases made locally or internationally using your Platinum Credit Card(s). However, refunded, canceled, disputed, unauthorized, fraudulent, and cash advance transactions are excluded.

7- When will I receive the fee reversal (if eligible)?

Eligible customers will receive the reversal in the **second (2nd) week of the following month** after meeting the spending requirement and validation.

8- Can I Join this promotion more than once?

No, you can't. This is a **one-time annual fee waiver offer** applicable to new cardholders only. Customers who have applied for a Maybank Debit Card or Platinum Credit Card within the past 12 months are not eligible for this promotion.

9- Who can I contact if the discount doesn't apply or I face issues?

Please contact Maybank Customer Service at 098/099 888 028, or connect with us via Live Chat at www.maybank2u.com.kh or through the official Maybank Cambodia Facebook page.
