FREQUENCY ASKED QUESTIONS

MAYBANK PREMIER WEALTH AFFINITY

1. **What is Maybank Premier Wealth ("PW")?**

   Maybank Premier Wealth is the new Maybank ultimate in personalized banking and it's tailored to ensure the Premier Customers' need is reached to its full potential.

2. **How to be Maybank Customer?**

   You can sign up to be a Premier Customer by opening a new Prestige Current Account with a minimum balance of USD25,000 and is required to maintain an ongoing balance of the same amount of USD25,000. If the balance falls below USD25,000, the Customer will be charged USD20 per month.

3. **What is Maybank Premier Wealth Affinity?**

   Maybank Premier Wealth Affinity is the campaign to redeemable USD100 Cash Rebate on Maybank Premier Wealth Visa Debit Card Spend when you open a Maybank Prestige Current Account or you refer a friend or family member.

4. **When is the PW Campaign period?**

   The Campaign will be valid from 1 September to 31 December 2018.

5. **Who is eligible to join the Campaign?**

   All new Premier Customers who opened the Prestige Current Account with a minimum opening amount of USD25,000. This Campaign is also open to existing Premier Customers who maintain a minimum balance of USD25,000 and refer new Premier Customers.

6. **What are the benefits of PW Campaign?**

   The new Premier Customers who open the Prestige Current Account and existing Premier Customers who refer new Premier Customers during the Campaign period will receive a redeemable voucher worth USD100 by utilising our Maybank PW Visa Debit card for any payment with the minimum amount USD100.

7. **How can I redeemable USD100 voucher from Maybank PW Campaign?**

   By using your PW Visa Debit card with the minimum amount USD100 in validity period (3 months after account opening), you will be able to redeemable USD100 of voucher at any Maybank branch by showing your original invoice or the payment transaction history in Maybank2u to Branch Staff/Relationship Manager; USD100 will be credited to your account within 7 working days after you claim.

8. **I am currently a Premier Customer with Maybank. If I refer one new Premier Customer, will I be entitled to join the PW Campaign?**

   Yes, you are entitled to enjoy the same privilege as the new Premier Customer, i.e. receiving a special redeemable voucher worth USD100, as long as you maintain a minimum balance of USD25,000 in your Prestige Current Account.

9. **I am not a Premier Customer but I would like to refer a new Premier Customer to Maybank, will I be entitled to join the PW Campaign?**

   No, unfortunately, you will not be entitled to join the PW Campaign. Please do sign up for our new Prestige Current Account now and enjoy seamless experience of Maybank Premier Wealth.

10. I am currently a Premier Customer and I had referred 2 new Premier Customers, will I get 2 redeemable vouchers?

Yes, if you refer 2 new Premier Customers, you will be given 2 special redeemable vouchers. There is no limit to the number of referrals as long as both you and your referrals meet the eligibility requirements and qualifying criteria.

11. I am currently a Premier Customer and I had referred my friend name Sopheak to be a Maybank Premier Customers. My friend Sopheak then referred another new PW Customer to Maybank. So will I get 2 redeemable vouchers?

You will enjoy only your own direct referral, so only 1 redeemable voucher is offered.

12. I am currently a Maybank staff and I have just signed up to be Premier Customer. Am I entitled to enjoy the PW promotion?

Yes, you are eligible for Premier Wealth Campaign provided you sign up as a Premier Customer during the Campaign period, and meet all the eligibility requirements and qualifying criteria.

13. I am currently a Maybank staff and I had referred my brother to sign up the Prestige Current Account to be a Premier Customer, will my brother enjoy the PW Campaign? Am I entitled to enjoy the referral benefit?

Yes, your brother is entitled to the PW Campaign benefits provided he meets all the eligibility requirements and qualifying criteria. As for your referral, if you have signed up as a PW client and meet all the eligibility requirements and qualifying criteria, you will enjoy the referral benefits. If you haven't signed up, unfortunately you are not entitled to the referral benefits.

14. If I want to know more details about the PW Campaign, whom can I contact?

For more information, you can contact our team as below:

- Ms. Kuch Bopha, Head of Premier Wealth 012 737 424
- Ms. Muy Sokla, Relationship Manager 012 798 321
- Mr. Bong Chanraingsey, Relationship Manager 012 576 669
- Mr. Sam Boravy, Relationship Manager 011 817 224